

★★★★★ by Mitchell Stecker on 2018-02-03

Dr. Shim is the best eye doctor my family and I have ever had.

NPS:

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★★★★★ by John Kelly on 2018-01-30

Adel did a terrific job in explaining my different options regarding my sunglasses purchase.

NPS:

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★★★★★ by Susan Ritchie on 2018-01-27

Love this office, wish all my HCP's were like Dr Shim and her staff! Excellent care with the latest equipment, and friendly, knowledgeable care. Highly recommended!!

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★★★★★ by Dalia Schwarzbaum on 2018-01-24

The staff is very nice. Doctor Shim is awesome, just the wait time could have been shorter.

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★★★★★ by Winnie Smylie on 2018-01-24

I enjoyed my visit and felt very comfortable. The entire staff was excellent help and very friendly!

NPS:

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★★★★★ by Margo Commette on 2018-01-24

Dr Shim and staff are great. Always a pleasant visit.

NPS:

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★★★★★ by Christina Zecca on 2018-01-18

Our whole family goes to Dr. Shim. They are very friendly and I highly recommend them.

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★★★★★ by Greg Brown on 2018-01-17

Dr. Shim has an excellent rapport with her patients and never pushes for extra services. She always takes the time to answer any questions and provide options.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-01-13

A true professional with personal care.

NPS:

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★★★★★ by Gerd Petrik on 2018-01-12

Very efficient. Very nice. Very good.

NPS:

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★★★★★ by Anon on 2018-01-12

Very expensive, especially when they know u really have no choice Bc it's for your child would be nice if they could try and work with u on payments.... But Dr Schim is amazing with my son !!!!

NPS:

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★★★★★ by Chris Sheagren on 2018-01-11

Excellent experience as always

NPS:

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★★★★★ by Gene Tylander on 2018-01-10

I always love the fun, relaxed atmosphere in the office. Very qualified staff and great service.

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★★★★★ by Anon on 2018-01-08

Dr Shim is fantastic. She does a thorough routine exam & offers good advice. She also goes out of her way to provide urgent care when needed.

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★★★★★ by Robert Magnuson on 2018-01-05

Great as always.

NPS:

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★★★★★ by Linda Hamilton on 2018-01-03

Wonderfull ...the Doctor and staff are friendly and. Very Profesional. Thanks

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Susan Hetzel on 2017-12-29

Dr. Shim is just the best. She cares about you the entire of you. She's always happy always smiling and always taking great great care of my eyes. I would recommend her all day long.

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★★★★★ by Shaun Hammons on 2017-12-29

Great staff. Very friendly. We love coming to Dr. Shim's office. We always get great care and first class service.

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-12-29

Everyone in the office was extremely personable and helpful!

NPS:

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★★★★★ by Anon on 2017-12-28

Convenient location. Courteous, efficient staff. Thorough examination and explanation. Plenty of selection of frames.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-12-21

She made suggestions about my contacts that allowed me to give up the cheaters I have been wearing for years! I am very pleased.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Caren Zisson on 2017-12-21

Best eye Dr. I ever had. You will get great care and I cannot recommend Dr Shil highly enough. Office staff is excellent!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Linda Susan Turnbull on 2017-12-20

Dr. Shim is very thorough and caring. I have been a patient since 2008 and even when I lived in another state, I would time my appointments to coincide with my visits to the area so that I could see her rather than a local optometrist.

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★★★★★ by Michele MendicinoDaly on 2017-12-20

Everyone was friendly and helpful.

NPS:

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★★★★★ by Anon on 2017-12-19

The staff is very accommodating. Doctor Shim has always provided me with excellent service and very good recommendations for further medical needs.

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★★★★★ by Emerald Davis on 2017-12-15

Could not have gone better...everyone very nice.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Raj Dhawan on 2017-12-13

Excellent service, Courtesous and professional staff. Very pleased with the total outcome!!

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★★★★★ by Savanna Sharrock on 2017-12-13

Dr Shim is such a compassionate and thorough doctor! She is wonderful with my teen-aged daughter who has significant vision problems! Dr Shim is taking her time getting the perfect fit with specialized contact lenses and is committed to getting it right! I highly recommend her and her whole team...they are THE BEST!

NPS:

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★★★★★ by Annette Corritori on 2017-12-07

It was a very good experience. I would recommend Dr. Shim to anyone. Her staff was very welcoming, too.

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Emilie Atwood on 2017-12-07

Very thorough and explains everything!

NPS:

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★★★★★ by John Kelly on 2017-12-06

Dr. Shim was the only doctor to detect a vision problem that was causing me to see blurred and double vision. She fitted me for glasses after my exam that had prisms in the prescription and that corrected the problem. Dr. Shim is polite, courteous, thoughtful and very professional. I am a patient for fifteen years. John Kelly

NPS: N/A

★★★★★ by James Sipe on 2017-12-05

Goes beyond regular customers care. She truly cares for your health. Takes time to explain every procedure and follows up without leaving anything out.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Aisha Larry on 2017-11-29

I love that she was very personable. I also appreciated that she took the time to explain everything about my eye so that I understood what is going on with my vision.

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★★★★★ by Emma McInerney on 2017-11-29

Dr Shim and her entire office staff are very professional. I am a nurse and I was very impressed with how thorough Dr Shim was with her testing and assessments. We live 40 minutes away but choose to drive to Dr Shim because I know she is giving us the best care. I highly recommend Dr Shim!

NPS:

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★★★★★ by Natasha Younts on 2017-11-22

Dr Shim is absolutely wonderful! Office is friendly and helpful. Great experience

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-11-21

Dr Shim was extremely thorough with my 6 year old and explained everything so well.

NPS:

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★★★★★ by Anon on 2017-11-18

Wonderful caring doctor.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-11-17

Dr. Shim and her staff are a breath of fresh air. They are very attentive, thorough, understanding, kind, and compassionate which is hard to find in the medical profession these days. They have excellent bedside manners and we truly feel that they have our family's best interest in mind. Regarding Vision Therapy needs: Dr. Shim looks at the whole picture medically and comes up with a plan that works for each individual based on their own unique traits. We are very happy we found her.

NPS:

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★★★★★ by Cynthia Ortega on 2017-11-16

Love Dr. Shim, always doing what is best for us, not what's convenient or easy.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Tom Defranco on 2017-11-14

friendly professional & very completely eye exam. Dr Shim & staff took their time to explain everything

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Laura Hansen on 2017-11-11

Dr. Shim is very knowledgeable and relatable. Very thorough examination and understandable presentation of findings and recommendations.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Vimala Basappa on 2017-11-08

On time with my appointment courteous service by the staff and very satisfied with dr shim who was very patient and answered all my queries and doubt. I am glad for choosing and am very happy with the service.

NPS:

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★★★★★ by Margaret Koch on 2017-11-07

Thorough examination, personable & helpful staff. Look forward to a continuing relationship.

NPS:

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★★★★★ by Anon on 2017-11-01

Very thorough and patient throughout the entire process. I needed an extra scan and they fit me in without a problem. Also kudos to the assistant who helped me pick out new frames. She quickly narrowed down the choices based on the shape of my face. Made it easy and less stressful. Highly recommend!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cathy Carneiro on 2017-10-27

I was having some with eye pain and Dr. Shim was able to fit me in that very same day. I love Dr. Shim and her whole staff is great !!!

NPS:

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★★★★★ by Anon on 2017-10-27

My first experience since childhood having my vision checked at age 50+. Dr. Shim was thorough, professional and understanding. She explained my options of Rx glasses or continue with readers based on how I use my eyes at work and leisure. Staff was great too! Will return in a year.

NPS:

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★★★★★ by Mitchell Stecker on 2017-10-20

Our kids, my wife and I, all go to Dr. Shim. She could not be nicer or more professional and her entire support staff is terrific as well. I would give her ten stars if they allowed it. Mitch Jupiter resident

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-10-20

Dr. Shim is fantastic!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by George Baldwin on 2017-10-19

A comprehensive, thorough exam where the patient feels he is the center of the doctor's attention

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Doris Fountain on 2017-10-19

Always a pleasure to work with Dr. Shim and staff. They provide excellent service and help the patient out in every way. We have been going there for years and are very happy with the quality service we receive.

NPS:

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★★★★★ by Nadine Joseph on 2017-10-18

I love Dr. Shim. I was recommended her practice by a friend and Dr. Shim did not disappoint. She's knowledgeable as well as personable. I didn't feel pressured to purchase needless glasses as I have experienced at other practices. Dr. Shim is now my new eye doctor!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Christopher Nelson on 2017-10-18

Dr Shim and her staff are awesome!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Arya Yilmaz on 2017-10-15

Our visit was my five year-old daughter's first eye exam. And you know how kids feel with doctor visits. I had to make sure my daughter was going to feel comfortable and not scared. I saw Dr. Shim's 5 Star ratings over the internet and booked the appointment. However I still had some hesitation up until my daughter met her new optometrist. I could tell she was feeling comfortable and not intimidated by the white doctor's coat. It was the easiest doctor visit ever. I could even say that my daughter enjoyed it. Dr. Shim is very genuine and caring. She knows how to handle young kids.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Mandell on 2017-10-15

Very pleasant office. Dr Shim and staff, very courteous, professional, and caring.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dawn Samuels on 2017-10-13

Dr. Shim is always friendly and professional. I look forward to my visits with her.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marlene Jaffe on 2017-10-13

I think you will have to search far and wide for an eye doc this bright, caring, with a very comforting manner that puts you at ease. Dr Shim is the ultimate eye doctor and is astute enough to try to correct your eyesight beyond the norm. Her staff is very lovely as well.

NPS:

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★★★★★ by John Orosa on 2017-10-12

Dr. Shim's exam is very detailed and she shares her knowledge helping me understand my current and future eye health issues. She definitely has my and my families best interests at heart. I would recommend her to anyone interested in the best eye care.

NPS:

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★★★★★ by Theresa Joiner on 2017-10-12

Always very helpful and takes the time to get things right! Dr Shim is fabulous!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Lori Bacigalup on 2017-10-12

I love Dr. Shim, she is very personable and you can tell she cares about her patients

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Paul Branch on 2017-10-10

As always, excellent and professional.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-10-10

Dr Shim is fantastic!

NPS:

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★★★★★ by Melissa Peverini on 2017-10-06

thank you for seeing me right away and spending quality time. I am thrilled to have found a great new eye doc!!!

NPS:

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★★★★★ by Anon on 2017-10-04

Extremely nice and very knowledgeable

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-10-03

complete coverage of my eye problems and solutions that work.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Martha Schultz on 2017-10-02

I was given a very thorough eye exam at which time Dr. Shim told me I have been wearing the wrong contact lens for my particular problem. After trying several different lens, I came home with two different types to try. I am so pleased with the difference they have made in my vision. I only wish I had found Dr. Shim 10 years ago! The office staff is very pleasant and helpful.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-10-01

Dr. Shim is always friendly,courteous, thorough & professional. Her staff is warm, friendly & helpful.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by William Charlton on 2017-09-30

Dr. Shim is our eye doctor for everyone in our family of five. We have always had a positive and personable experience. Our youngest son has had some on going issues with his eye sight and we feel Dr. Shim and her staff go above and beyond to meet his needs.

NPS:

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★★★★★ by Anon on 2017-09-29

Complete attention to the problem with a well founded solution. Very satisfied with the complete services of the whole organization.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-09-29

Dr. Shim & her staff go above & beyond to make sure they help in any way they can. Dr. Shim could not be more accommodating or caring with her patients.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-09-29

Would highly recommend - very friendly, professional and never felt rushed!!!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Rachael Swanson on 2017-09-28

She completely went above & beyond to help treat & resolve a viral infection as a walk-in. I'm convinced her expertise & quick action saved my vision. All that with the best chair side manner- compassionate & sincere. Forever grateful!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jorge Tonos on 2017-09-27

Excellent service and very friendly.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-09-26

It s always a pleasure to visit Dr Shim od the office staff is courteous and a professional. Dr Shim od is very knowledgeable, thorough and caring.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Douglas Boody on 2017-09-23

Always the best eye care .

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anna Arnaout on 2017-09-23

So happy I found Dr. Shim! Very thorough and professional from beginning to end. I was promptly greeted by her staff when I walked in the door and was seen on time. I highly recommend her!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-09-23

Always excellent service. Dale special ordered my frames :) Everyone at the front desk was super helpful!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lisa De La Pointe on 2017-09-22

Very thorough and knowledgeable. She has a great personality and all the staff are friendly and helpful.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Chandralaka Gosine on 2017-09-20

Very professional staff. Dr. Shim keeps up with advances in her field. Our family have been her patients since she opened her office.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Andrea Francis on 2017-09-19

I had a wonderful experience at Dr Shim's office . The staff was very helpful and professional. I was extremely satisfied with the service I got.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-09-18

Disappointed that when I asked Brittany to write the style and cost of frames and what it would cost for the total bill me she wrote it on a post um sticker. Not what I expect from Dr Shim office. And guess what I lost a that little post um. I do appreciate Dr Shim and her knowledge of my issues.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kenneth Kelley on 2017-09-17

Dr. Shim and her staff are excellent. My family and I have been patients for many years. And it has always been a pleasure to have her care for all of us. she is very professional and thorough. We will be patients of hers for many years to come.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Robin Sing-Cunningham on 2017-09-15

As a new patient, one tends to have a little trepidation when visiting for the first time. Everyone was extremely friendly and professional. From the moment that I walked in I was greeted and warmly welcomed. Dr Shim was very caring and made me feel that I was not a number but a patient. It was an incredibly good experience and I would recommend this office to anyone looking for a great optometrist.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Patricia Osetek on 2017-09-07

We love Dr. Shim and her amazing staff!! They are always helpful, and provide full service eye care needs for our whole family for years!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Amalia Gonzalez on 2017-09-01

Dr. Shim is not only excellent at her job but she has a wonderful personality! The whole office is so pleasant and helpful!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Savanna Sharrock on 2017-08-31

Dr Shimm and staff are excellent. My teenaged daughter has a very rare congenital defect and Dr Shim has been so helpful in exploring all options to increase her sight and happiness! I appreciate their positive attitudes and skills so very much!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Adrian Lavina on 2017-08-31

The very best in eyeglasses, contact lenses, and eye exam.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-08-31

Always great to deal with Dr. Shim and her staff. They are so Professional. The store is always clean and smells great.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Margaret Weiss on 2017-08-30

Excellent. Dr Shim and her staff were efficient and professional.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Juliana White on 2017-08-26

Excellent, the staff was very courteous to me and even though they were completely booked they got me right in to see the Doctor because of an emergency w/my eye, everyone was great! All handled in a very professional, efficient manner.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Julia Vicinanza on 2017-08-24

I was very comfortable with Dr. Shim and the services provided.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Juan Silva on 2017-08-24

Always a pleasure walking in and seeing great staff and Dr. Shim. She has been seeing my youngest son since he was 3 and now he is 13 yrs old. She tell you like it is and always so welcoming... Thank You Dr. Shim

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-08-22

I have been seeing Dr. Shim for ten years and can always count on her for a thorough and careful exam and diagnosis or prescription. This visit was no exception.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jean Wysocki on 2017-08-22

Excellent service

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Seymour Rosen on 2017-08-22

Thorough....and appears to be comfortable with what she is doing...would certainly return

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Robert Lenczycki on 2017-08-21

friendly staff and he best service

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jianna Graham-Elden on 2017-08-20

Very good with my daughter. Patient.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Richard Charlton on 2017-08-15

The entire experience was first class. Appointment scheduled next day. Dr. Shim is awesome!!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-08-13

Excellent. I have never saw an eye doctor before, and was extremely nervous. I don't like to touch or mess with my eyes. I even have troubles taking eye drops. Dr. Shim and the staff kept me relaxed and it was a very easy exam.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Liz Chico on 2017-08-09

Friendly and personable staff and dr, usually you only get one or the other. Great experience!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Tamara Bejarano on 2017-07-28

The same day I called I was able to get an appt. for a mishap with my eye. Staff is polite and I love Dr. Shim. Definitely recommend her to my friends.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Robert Burke on 2017-07-28

Dr. Shim is so awesome. The best eye doctor I've ever been to.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Brianna Burke on 2017-07-28

Dr. Shim is simply the best!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Susanne Schrott on 2017-07-25

Dr. Shim is very thorough with her examinations and her staff is very customer focused and professional .

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-07-22

All went well.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-07-20

Dr. Shim and the office staff are very accommodating. They take their time and listen to what the patient is saying.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-07-18

Since the minute you enter at the office you feel welcomed! I didn't have an appointment but Mary at the front desk was so helpful , the actual visit with Dr Shim was very pleasant, she took her time, very satisfied with the services.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jimmy Villas on 2017-07-14

Professional , courteous Customer for 10 plus years

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kalyn Lengieza on 2017-07-13

Best eye doctor in Jupiter. I've been going to Dr. Shim for at least 5 years and she and her staff are always wonderful to work with.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Susan Marsh on 2017-07-11

Love how Dr. Shim always takes her time and goes over everything thoroughly with her patients. She makes you feel like you are her only patient.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Robert Simm on 2017-07-11

Staff was every friendly and welcoming. Dr. Shim is great!, she welcomes you and is very informative on how your eyes are doing.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ann Candido on 2017-07-11

I have been a patient of Dr. Shim for almost 20 years and have always received excellent care and service at her office. Very professional and always there when I need anything. I completely recommend Dr. Shim. She is the best!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Victor Gerard on 2017-07-08

Dr. Shim is excellent and personable, has a very efficient office staff and overall very good experience.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Robert Magnuson on 2017-06-28

Been a patient of Dr Shim for over 15 years. I would not go anywhere else for eyecare.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Howard Hughes on 2017-06-28

My experiences with VisualEyes have always been excellent.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anjali Johnson on 2017-06-27

We took our daughters to have their first eye exam at Dr. Shim's. The exam went extremely well thanks to Dr. Shim's knowledge and humor. Both girls really liked her. She will be our doctor from now on!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Benjamin Monier on 2017-06-26

The entire staff was so patient and helpful. I've already recommended Dr. Shim to several friends.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jigna Patel on 2017-06-22

Very detailed but still to the point.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Johnathan Gordon on 2017-06-22

I confess that I seldom write reviews. It's also with substantial scrutiny that I read them. Having said that, it's my pleasure to share the most excellent experiences I have had with Dr. Shim's office. I've been going there for many years and they always exceed my expectations. (BTW, I have high expectations, just ask my wife) Comprehensive care, performed by highly competent professionals gives me confidence I've found the right place for my eye care. I highly recommend Dr. Shim and VisualEyes of the Palm Beaches.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Therese Temaui on 2017-06-21

Dr Shim is excellent and very professional!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Mark Dimond on 2017-06-17

Awesome staff, a little chaotic but very personalized

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lindsay Erneston on 2017-06-14

Dr. Shim is very kind and knowledgeable! Would recommend her to everyone!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Andrew Tsar on 2017-06-13

Dr Shim is very knowledgeable and great with children. We loved our appointment.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Bonnie O'Donnell on 2017-06-13

Love Dr. shim and her Staff! Best of the Best!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Michele Tamasi on 2017-06-09

I have been going to Dr Shim for many years. She is great. Her staff is great!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Lauren Megonigal on 2017-06-09

I really believe Dr. Shim is the best. I like how I'm treated by her staff and Dr. Shim. I have recommended her to everyone I know. I trust her which is hard to find now a days.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Arthur Cross on 2017-06-08

when i walked in i was greeted warmly and the staff were very freindly

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-06-06

Dr Shim is the best Dr ever. She's super thorough and wants perfection. Go to her with confidence that she will fix your sight

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Juliette Ceruti on 2017-06-03

Dr. Shim and her staff are excellent, they really care and go above and beyond!! I highly recommend going to her, she immediately identified issues in my daughters eyes we had been trying to get answers for and she was able to target it right away and get us on the right path quickly. My daughters quality of life has improved dramatically.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-06-03

Excellent thorough friendly service !!!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Lyle Browne on 2017-06-03

Dr. Shim and the entire staff are courteous and professional. I am relaxed and never feel rushed. It's a pleasure being a patient.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Donna Wray on 2017-05-24

I feel welcome every time I come in. Everyone is very professional while at the same time friendly. I would highly recommend Dr. Shim and her staff to anyone. I've been a patient for 15 years!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Mark Hughes on 2017-05-23

Dr. Shim and her support staff are wonderful! She really cares about her customer's eye health and overall wellbeing.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Theresa Forbush on 2017-05-17

I love Dr.Shim and her staff. Everyone there is very friendly and helpful

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Natasha Younts on 2017-05-17

Fantastic! Best Eye Doctor that I have been to.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Daniel Manica on 2017-05-16

Very attentive to my concerns! Spent a great deal of time with to get things just right!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Gavin Nagele on 2017-05-12

Dr. Shim evaluated my 6 month old baby and was so thorough, had a wonderful beside manner, and was excellent at explaining everything she was doing and observing with parent friendly terminology. I would highly recommend her to my friends and patients.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Gary Parker on 2017-05-11

Efficient polite and knowledgeable

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jon Goebel on 2017-05-09

Finding a new doctor is always a pain, but the first visit to Dr Shim was a pleasant experience. The office uses the latest technology and Dr Shim is professional, up to date, and builds confidence in her clients. Highly recommend!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-05-03

Always a pleasant experience with a friendly staff

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Giorgio Danielian on 2017-05-03

Dr.d shim One of the most caring human being appreciate all that she does for our son I highly recommend her and one of the best stuff

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Aubrey Trivison on 2017-05-03

Dr. Shim and all of her staff are wonderful and professional. Every time we go, she always takes as much time as necessary to make sure that all is well with my daughter's visual health. I love Dr. Shim's ability to always find exactly what is going on! She is caring, knowledgeable and always helps me to understand exactly what my daughter's needs are. This entire office is fantastic!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Eileen Hirsch on 2017-05-02

Dr Shim is always helping me. Dr Shim explains what is going on with my vision and she corrects my vision perfectly. I love her staff and her. I am always going to be her patient

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Albert John Harvey on 2017-04-25

OUTSTANDING. i HAD An SEMI-EMERGENCY AND WAS TAKEN PROMPTLY AND DR. SHIM WORKED ME IN WITH A SPECIAL APPT.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-04-25

patient centered, patient focused as always.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-04-22

Best Eye Doctor.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Deborah Rockwell on 2017-04-21

So friendly, efficient, and professional. Always enjoy my visit. They are also educational as they involve you in your care process.

NPS:

| | | | | | | | | | | |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lori Bonino on 2017-04-21

The staff was professional and personable and I did not have to wait.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Dominick Cornelius on 2017-04-20

My 4 year old son goes to Dr.Shim and she is so good and patience with him. Her staff is also very nice.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Nancy Hill on 2017-04-20

Dr.Shimm is awesome! She is so Thorough and explains everything to you so you can understand what she is doing. I would highly recommend her! She is also very personable to all her patients.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kathy Franks on 2017-04-19

The staff was very nice. She even gave me some hope on a new experimental procedure to fix the scratched corneas that I have without surgery.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Richard McDonough on 2017-04-14

Always a pleasant experience from all that work there:

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Dennis Vaughan on 2017-04-07

This was my first time at this practice. I was pleasantly surprised on how well and efficient the staff handled my appointment. Dr. Shim spent a great deal of time on my examination. I left feeling confident that I will return for many years to come.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Stephen Mazzo on 2017-04-04

Excellent!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Amparo Varela on 2017-03-27

It was a wonderful experience, the help and Dr. Shim were excellent, it was our first time in the office and they make you feel like they know you for ever... Am very pleased with all of them...

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jeffrey Murray on 2017-03-27

Dr. Shim and her staff were very friendly and helpful during my recent appointment. Highly recommended!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Veronica Spence on 2017-03-26

Dr Shim was as always very professional and knowledgeable.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Christina Fullington on 2017-03-25

I have had trouble finding an eye doctor I liked and trusted since moving to Florida. That all changed once Dr. Shim was recommended to me.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-03-22

Everything went fine

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jennifer Mckee on 2017-03-15

The staff was very helpful in assisting me near the close of day finding the perfect frames!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jasmine Zafra on 2017-03-14

The staff are super sweet and Dr. Shim is awesome in every way. She's patient and explained everything. Really enjoy my visit.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Robinson Zafra on 2017-03-14

Love how knowledgeable and direct she is.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-03-08

The staff are very considerate and explain what is going on, what to do next and what the procedure means for Dr. Shim's evaluations.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-03-07

Great staff

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Mary Walters on 2017-03-04

Very professional, pleasant staff, high end frames for sale

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★☆☆ by Jack Druga on 2017-03-03

Not a great visit at all. My wife and I had problems with our bill and myself with my testing. After calling to speak about my bill we got a very odd answer to our questions.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by James Sipe on 2017-03-02

Recent visit leaves you relaxed in their casual yet very professional setting. Dr. Shim is a very good listener and keeps you well informed of everything going on during your visit. I highly recommend Her and all of their staff.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Cali Reickel on 2017-03-01

Dr shim was so professional and made my daughters first eye appointment a great experience!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Bonnie Grizzard on 2017-02-28

Ordering my contacts was seamless.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Francis Wysocki on 2017-02-22

The service has been above and beyond expectations. Thank you staff and Dr.Shim Frank Wysocki (me too!-his wife-Jean)

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-02-21

Great, attentive doctor.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Steven Pinder on 2017-02-21

Dr Shim is the best!! Thank you!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Karl Engel on 2017-02-18

Clean, inviting office/waiting area; friendly staff. Dr. Shim is warm and personable. Makes immediate connection with you and your vision needs. Felt very comfortable with entire experience.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-02-16

Great evaluation of my 4 year old's vision. Very good manner with children and not quick to recommend glasses or therapy.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Heidi McAmis on 2017-02-09

Dr. Shim is incredible! She is professional, kind, informative, and takes the time for all your questions. Her staff was lovely and helpful. The office is top notch and has all the latest equioment. The optical shop had plenty of choices for glasses. She is one of the best doctors I have seen in action! I was there for my 9 year old daughter. Dr. Shim answered all her questions and explained everything so she could understand what was happening with her eyes. An excellent choice, thank you Dr. Shim.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-02-09

Very good service! Clean facility! Dr Shim is excellent!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-02-09

It was an excellent visit. Very helpful.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Heidi McAmis on 2017-02-08

Dr Shim honestly is the best doctor all around I have ever seen. My daughter came in for an eye appointment with Dr. Shim and she was punctual, professional, helpful, kind, and answered all mine and my daughters questions. She spent an amazingly, terrific amount of time with us. Her office staff was helpful, and her equipment was impressive. Clean and welcoming. A full service Optical shop as well! I highly recommend Dr. Shim.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Megan Marien on 2017-02-08

As usual Dr. Debra Shim is very professional and her staff very helpful and friendly. We have been going to her for four years but left 3 years ago. Returning just a month ago we would happy to see that she was still practicing in the same location. Some of her staff had changed, more but they were all very friend and politie. I highly recommend her for all your eye care needs.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Somluk Amedro on 2017-02-08

Gentle, knowledgeable, kind and efficient

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-02-08

She is Simply the best in town! Staff is very friendly and helpful which always makes it enjoyable to schedule and get in quickly.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Giorgio Danielian on 2017-02-02

She was very thorough by examining our son and explaining everything to us I would recommend her to everybody we are very happy that she's taking care of our nine-year-old

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dawn Samuels on 2017-01-28

Dr Shim and her staff are always very courteous, professional and friendly.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Troy Lowe on 2017-01-26

Love Dr. Shim. Been with her for thirteen years.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-01-18

We had a pleasant experience with Dr. Shim. We go every year.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Linda Hamilton on 2017-01-17

The staff and Dr Shim are the best. Friendly and caring to everyone in the family.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-01-16

Dr. Shim is very friendly and it was a pleasant experience.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Deborah Huggins on 2017-01-14

Always a great experience

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Nancy Johnson on 2017-01-04

My 10 yr old daughter and I have both been seeing Dr Shim for 7 years. Her office staff are professional and very nice to deal with. But more importantly, Dr Shim is a caring, attentive, and very up to date doctor. She has the latest diagnostic equipment and takes as much time as you need for her to explain her findings and my options. I highly recommend Dr Debra Shim.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-01-04

Excellent experience.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2017-01-02

Ryan is very professional and knowledgeable. Great selection

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Susan Hetzel on 2016-12-27

Dr.Shim and he staff are the best!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Heidi Zosiak on 2016-12-24

I love Dr. Shim, have been going to her for 14 years and will never switch. She's kind, knowledgeable, always has the latest technology, the best.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Melissa Handler on 2016-12-22

As always very thorough eye exam. Staff very helpful too.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Janet Herman on 2016-12-22

On time , thorough , courteous informational .

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-12-21

I am a long-time client of Dr. Shim, and I always look forward to my visits to her office. The staff is professional and friendly, and very helpful. She conducts state of the art exams, and I am always very comfortable with the glasses I take away. My vision issues have become more particular as I've aged, and I'm always confident that Dr. Shim will take care of me.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anthony Steffer on 2016-12-20

Excellence experience

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Tom Conner on 2016-12-17

professional, caring and thoughtful. very aware of patient needs. efficient and well run office. highly recommended.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kristi Rodriguez on 2016-12-16

Excellent service and pleasant staff and atmosphere!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Deirdre Dooley on 2016-12-08

Finally!...An eye doctor who is thorough, patient, and actually listens to your concerns. I wish I had known about Dr. Shim sooner....So glad that Sears Optical closed. I know that I will never use anyone else.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Judith Kelly on 2016-12-07

Dr. Shim is a professional in every sense of the word. At the same time she is caring and thorough. What more can you ask from a Health Care professional????

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Caren Zisson on 2016-12-07

Dr. Shim and all the people in her office are top rate. Dr. Shim is extremely knowledgeable, thorough, and explains everything that's going on and answers all my questions. My eyes have improved since I've been going to her, and I didn't think that was possible. Her office is extremely efficient and professional and a joy to visit. I just recommended her yesterday to my neighbor who needs a new Eye doctor. Dr. Shim and visualize has my highest recommendation

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-12-06

Made my sons feel at ease.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-12-06

Great experience - friendly staff, attractive and modern office, and Dr Shim is engaging, informative and balanced - she understands patient needs and works with you to find the best solution for you. I especially appreciated the depth and level of explanations of the testing that was done, the assessment of my condition/eye health, and overall care. Highly recommended!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Sean Nowlan on 2016-12-01

Debra and her staff are exceptional..I would never go to any other optometrist other than Dr Shim . my whole family goes to her practice .

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Helen Quinn on 2016-11-30

Dr Shim is awesome and goes the extra distance to ensure healthily eye sight

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Yvonne Brown on 2016-11-30

She was very thorough and patient .

NPS: N/A

★★★★★ by Hannah Shakerdge on 2016-11-30

Very good experience everyone in the office at was very patient great customer service. Very efficient!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Sherri Dooley on 2016-11-29

Best care given

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by William Quinn on 2016-11-29

Clean office, Honored appointment time, professional staff, Dr Shim spent time discussing eye health and answered questions

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lynzee Taylor on 2016-11-25

I was scared and had no idea what was going on, my eye was blurred and seeing waves and swirling. I had never been to you guys before and you got me in for an appointment within a couple hours of my phone call. The dr and staff were so kind and understanding. I will forever be a client with that kind of compassion and service. Thank you again for your kindness

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Darrell Sallaz on 2016-11-23

Have been going here for years and this is the best Dr. I've visited. The staff is great as well. It is hard to find dedicated Doctors, but Dr. Shim is one.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Doris Fountain on 2016-11-23

Great Doctor, great staff.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Bonnie Grizzard on 2016-11-23

Ordering contacts was a breeze

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★☆☆☆☆ by Annette Corritori on 2016-11-19

My experience at Dr. Shim's office was excellent. Dr. Shim and her staff are very friendly and give a thorough exam of the eyes. I have recommended my daughter, Nancy Corritori, to see Dr. Shim. I consider Dr. Shim a very good eye doctor and like her pleasant conversation when I go to see her.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lyle Browne on 2016-11-17

As usual the staff is courteous and Dr. Shim is professional, caring and thorough. She takes time to explain her findings and treatment.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Theresa Joiner on 2016-11-15

Great customer services. She takes time with you and addresses all your concerns.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-11-13

Great experience as always.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Donna Reid on 2016-11-08

Dr. Shim and her staff are amazing...!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kathleen Reilly on 2016-11-06

Was very good and felt that I got a thorough eye examination with full explanations.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-11-03

Dr Shim is always on time, extremely professional and takes her time to determine exactly what my optical needs are.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by John Kelly on 2016-11-02

Dr shim is the best !

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Alexandria Cameron on 2016-11-02

Kind and really cares for her patients.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-11-02

Professional.. Eager to solve my contact problem. Did not rush my appointment.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Amy Dowds on 2016-11-01

Dr. Shim was extremely thorough and thoughtful in putting together a plan for my vision care. The staff was friendly and helpful as well. I highly recommend this office.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-11-01

Very professional.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Linda Fernandez on 2016-11-01

Excellent, the entire staff. Very happy.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jack Nash on 2016-10-27

Both my wife and myself see Dr. Shim, we both absolutely love her. We would recommend her to everyone.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-10-27

Excellent service! First time visiting this office and had a pleasant experience with each person I worked with. Great staff and Dr. Shim was extremely personable and knowledgeable. Highly recommend.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kathryn Landwehr on 2016-10-26

The doctor is very knowledgeable and I was seen promptly.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Claudine Alexander on 2016-10-25

Personal, thorough, and professional.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by William Handler on 2016-10-20

Very helpfu

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Tracy Larosa on 2016-10-19

Great doctor!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Brandon Silva on 2016-10-11

It's always a pleasure to see Dr. Shim and her staff. My family and I have been going to her since 2007.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Cynthia Ortega on 2016-10-06

I love Dr Shim. She is thorough, explains everything and isn't happy until she understands and everything makes sense.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Dylan Alotta on 2016-09-29

Friendly and professional staff. Very helpful and great with kids. Highly recommended.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Isabelle Sergent on 2016-09-28

The staff and doctor are nice!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Janna Keller on 2016-09-27

Very professional office. Dr shim has a great bedside manner and is a wonderful doctor.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Charles Gibbons on 2016-09-23

Very professional and friendly

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lisa De La Pointe on 2016-09-22

The exam was very thorough and professional. Friendly staff and nice office space. Great experience!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Valerie Novak on 2016-09-22

Very nice office. Staff was knowledgeable. Dr was Great!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-09-21

Dr. Shim was very thorough with my eye exam. She is very kind and friendly and answered all my questions. Dr Shim takes her time with you to make sure everything is right. Her staff is also very friendly and courteous. I was so impressed with my son's appointment there I made one for myself and was just as impressed.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Douglas Boody on 2016-09-21

As always very professional .

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Diane Brown on 2016-09-16

Review for Barbara Cuevas

Dr. Shim is concerned with your whole body health. If a condition in your eyes indicates a possible health risk elsewhere, she will make sure you are aware of it and intend to do something about it. She recognizes her patients out in public as well as in the office. She is very intelligent, but still relaxed and cheerful. Her staff goes above and beyond with insurance companies, getting everything possible covered for you. Very pleasant experience every time.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Paul Branch on 2016-09-15

Review for Brittany Thomas

Professional and thorough.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-09-14

I appreciated the time she took to answer any questions and did not seem rushed at all.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Sarah Hardee on 2016-09-14

Review for Brittany Thomas

The entire staff, especially Dr. Shim, are beyond wonderful.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Madeline Sterner on 2016-09-13

Great Service! Thanks!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Madeline Sterner on 2016-09-13

Great Service!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Hiroko Nakamoto on 2016-09-11

Dr. Shim is always very thorough for her examinations. Dr. Shim explains in detail, which make patients feel secure. I am grateful for having Dr. Shim as my eye doctor.
Sincerely, Hiroko Nakamoto

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Fermin Davila on 2016-09-10

Great

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Daniel Bussek on 2016-09-09

I've been coming here for 3-4 years and I couldn't be happier! The staff and Dc. Shim are extremely friendly and really make you feel at home. Thank you Dc. Shim and staff for everything!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Sarah Davis on 2016-09-07

Review for Barbara Cuevas

Excellent! The office staff and Dr. Shim are very friendly and helpful. I would most definitely recommend!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Suzanne Englhardt on 2016-09-07

Always a great experience. Dr Shim and staff are a class act! I highly recommend their practice.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Cathy Carneiro on 2016-08-31

Review for Brittany Thomas

It's always a pleasure to see Dr. Shim and her team are awesome

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Patricia Osetek on 2016-08-26

Are always friendly and helpful!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Gardner Williams on 2016-08-24

Review for Brittany Thomas

Great staff and excellent service

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Cynthia Magnuson on 2016-08-20

Review for Brittany Thomas

Absolutely the best!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Chandralaka Gosine on 2016-08-18

Review for Brittany Thomas

The best

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-08-17

Review for Brittany Thomas

You are your staff are terrific!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Page Piland on 2016-08-09

Review for Brittany Thomas

Fantastic doctor and an awesome staff. Dr. Shim is among the best physicians I've ever been to. She really cares for her patients and it shows. The staff is always willing to help and go the extra mile every day.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kathy Keith on 2016-08-02

My experience was perfect, no problems quick and easy.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-07-29

We love you Dr. Shim. Your understanding of special needs people make the trip for eyechecks stressfree!!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Wendi West on 2016-07-26

The last 2 times I place an order for contacts.....the order wasn't placed. The first time the office forgot to do it and the recent time they said they never got my phone order (problems with phone line).

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Fred Dalberri on 2016-07-12

Professional courteous staff. Dr. Shim is caring and reviews all her findings with you and discusses all options

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Marcia Pendl on 2016-07-12

Dr Shim and her staff are excellent! I have been a patient of Dr Shim's now for over 9 years, so I highly recommend her! My eye exam is always thorough and Dr Shim always spends extra time explaining everything to you as she does it. Her staff is great with the order of my contacts and glasses and I receive in a very timely manner. I am a very loyal & happy customer.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Dawn Mansfield on 2016-07-09

Review for Brittany Thomas

Always a pleasure. Everyone is always so nice and the customer service is excellent. Thank you.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Therese Temaui on 2016-07-08

Great exam! Happy to have had my eyes examined by Dr. Shim and happy I only need readers! I was also a little disappointed that the readers I wanted to purchase which were marked \$159.00 were apparently mis marked and were actually more expensive! Although I didn't really need any new readers, it would have been nice to have had a new pair which were covered by my insurance. The new price changed my mind about getting a new pair!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Hebe Berardinelli on 2016-07-07

As always, they gave us the best treatment!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Christine Kelley on 2016-07-03

Review for Brittany Thomas

She is professional and really seems to care about your health and vision.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Laney Sukhu on 2016-06-29

Review for Brittany Thomas

Dr. Shin was very thorough. Thank you!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lori Bacigalup on 2016-06-27

I am very happy with Dr Shim. I trust her judgement explicitly. She is very thorough and caring.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-06-24

Review for Brittany Thomas

Great experience.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Dawn Mcguire on 2016-06-24

Great as always..

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-06-23

Excellent experience...would recommend others.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-06-22

Excellent service!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2016-06-21

I feel extremely comfortable with Dr. Shim and have been going to see her for as long as I can remember. She is very thorough, professional and personable. I wouldn't dream of going elsewhere. Her staff is always friendly and eager to help.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kenneth Kelley on 2016-06-21

Dr. Shim has been my family's eye doctor for several years. She and her staff are very professional and thorough. I cannot speak highly enough of her.

NPS:

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★★★★★ by Anon on 2016-06-21

Enjoyable

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Roger Poppen on 2016-06-18

Very thorough examination, very clear explanation of results, and very pleasant demeanor. I felt she really cared about my vision.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gail Redtman on 2016-06-18

Review for Brittany Thomas

Wonderful experience! Everyone from the doctor herself to the receptionist was super friendly, efficient, and helpful. I felt very confident that I was getting excellent professional care. The examination was thorough, and ordering my new glasses was handled very efficiently and patiently.

NPS:

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★☆☆☆☆ by Lisa Igo on 2016-06-16

Review for Brittany Thomas

great customer service from Dr Shim

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-06-14

Everyone there is friendly and efficient. Dr. Shim always takes time with you and explains everything clearly

NPS:

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★★★★★ by John Norris on 2016-06-12

Review for Ryan Fischer

Excellent of course

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Lauren Megonigal on 2016-06-10

The office, staff and doctor are pneonminal. Very clean, friendly, professional and I was treated like a human being. I felt comfortable and trusted the doctor. She was knowledgable and genuinely cared for my well being.

NPS:

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★★★★★ by Rosemarie Demanna on 2016-06-09

Review for Brittany Thomas

It's always a pleasure to visit Dr. Shim and her staff. They are all so wonderful to me, and my girls. My 3 year old's first eye exam was a great first experience for her, and that is extremely important to me. Dr. Shim's knowledge, and professionalism combined with her warm nature, and great personality, makes for an great doctor that I hope to be able to take the family to her for more years to come.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-06-07

Review for Brittany Thomas

Been going there for 3 years now great service and great doctor

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-06-07

Review for Brittany Thomas

Wonderful service!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Anthony on 2016-06-06

Review for Ryan Fischer

Very professional and helpful! Understands individual needs and explains the process well done

NPS:

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★★★★★ by David Cyrek on 2016-06-01

Review for Brittany Thomas

Entire staff was professional and fun. Dr. Shim has a great personality and is very competent.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Nicole Norris on 2016-06-01

Friendly staff! Dr. Shim is extremely knowledgeable and helpful. Pleasure going there.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marcia Pendl on 2016-05-29

Review for Brittany Thomas

Dr Shim is very thorough as well as personable. I have been a patient of hers for at least 7 years now and I wouldn't go anywhere else. She is the best!

NPS:

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★★★★★ by Anon on 2016-05-22

Review for Brittany Thomas

Dr. Shim and her staff made me feel welcome and comfortable. Dr. Shim is very knowledgeable and is easy to talk to. I would highly recommend her.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Adrian Lavina on 2016-05-18

Review for Brittany Thomas

I had a great exam by an excellent doctor and superb staff. I was very happy with my glasses and contact lenses. I am confident now about the health of my eyes as well.

NPS:

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★★★★★ by Stephen Fowler on 2016-05-17

Review for Brittany Thomas

Dr. Shim and her staff are excellent. It was a great experience.

NPS:

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★★★★★ by Veronica Spence on 2016-05-14

Review for Ryan Fischer

Prompt service even without an appointment.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jennifer Comfort on 2016-05-13

Review for Barbara Cuevas

I was very impressed with Dr. Shim and her staff. Extremely knowledgeable and helpful!

NPS:

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★★★★★ by Anon on 2016-05-11

Review for Brittany Thomas

Very courteous, professional staff. Dr. Shim was awesome.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-05-10

Review for Barbara Cuevas

Dr. Shim and her nurse were great but her front office staff answering the phones, checking in/out people were not friendly or people you would want representing your business (witches with a b is how they behaved)

NPS:

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★★★★★ by Joseph Paranzino on 2016-05-08

Review for Brittany Thomas

Very professional, excellent staff. Would highly recommend anyone to go there.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Luci-Ann Tafuri on 2016-05-07

My family has been seeing Dr. Shim for several years. Her practice is very professional. Dr. Shim is very thorough with her exams-she does not rush through them. Her staff is always very courteous and is knowledgeable about the different insurance plans' coverages. The office carries a broad selection of frames from which to choose. I highly recommend Dr. Shim for your eye care needs.

NPS:

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★★★★★ by Peter Wells on 2016-05-04

Review for Brittany Thomas

Thanks for help getting right set of glasses

NPS:

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★★★★★ by Debra Greenhill on 2016-05-03

Review for Ryan Fischer

Dr. Debra Shim is the best optometrist worldwide. Her knowledge, professionalism, and sincerity is untouched by any other. Just like Dr. Shim, Brian does an outstanding job measuring and other things needed for your glasses .

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Donna Wray on 2016-05-01

Review for Barbara Cuevas

I have been a patient of Dr. Shims for 10 years. She is both extremely knowledgeable and a perfectionist which I greatly appreciate. She has correctly diagnosed any medically related eye problems that I've had over the years and has never let me down. I highly recommend her to anyone!

NPS:

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★★★★★ by Anon on 2016-04-30

Review for Brittany Thomas

Very considerate. Respectful of my time

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-04-29

Review for Brittany Thomas

Excellent treatment, as always. I was experiencing problems with my eyes and was quickly given a same-day appointment. The needs of her patients are a priority.

NPS:

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★★★★★ by Bonnie Grizzard on 2016-04-28

Always a happy place to be. Dr. Shim gives a great experience.

NPS:

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★★★★★ by Terese Turner on 2016-04-26

Review for Brittany Thomas

Dr. Shim is always very personable and very thorough. She spends a lot of time with each of her patients, and takes the time to answer any questions.

NPS:

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★★★★★ by Anon on 2016-04-26

Dr. Shim was very professional and I left with the feeling that she really cared. I felt I had a very extensive and thorough exam. The staff was very pleasant and also cared.

NPS:

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★★★★★ by Amanda Fetscher on 2016-04-25

Review for Brittany Thomas

Dr. Shim and her staff go above and beyond!!!! I highly recommend them.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Stephen Mazzo on 2016-04-24

Review for Brittany Thomas

Shes awesome!!!!!!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Casey Dolan on 2016-04-22

My son has received very good, attentive care.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dayna Nystrom on 2016-04-21

Review for Brittany Thomas

Friendly staff and very knowledgeable

NPS:

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★★★★★ by Anon on 2016-04-19

Review for Brittany Thomas

Exceptional care!

NPS:

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★★★★★ by Maryellen Ewen on 2016-04-13

Came in with broken sunglasses. They were totally broken - unfixable. The gal called the company to see if they had another frame or possibly the part that was broken. They did and I should have my glasses shortly. Seeing the frames were under a year - it was still under warranty. Couldn't be happier. Thank you.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-04-09

Review for Brittany Thomas

Very friendly and welcoming staff. Everybody worked very efficiently.

NPS:

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★★★★★ by Douglas McGetchin on 2016-04-05

Review for Brittany Thomas

Very knowledgeable, helpful, low pressure, listened to what patient wants. Staff friendly and professional too. Highly recommended!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-03-29

Review for Ryan Fischer

The experience was great. Dr. Shim is a wonderful provider.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-03-24

Review for Brittany Thomas

Pleasant atmosphere Experienced staff Dr shim very sweet and thorough

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cheryl Marra on 2016-03-15

Dr. Shim and her staff are wonderful!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sharon Saturday on 2016-03-10

Review for Brittany Thomas

Dr. Shim was terrific. I am the women whose glasses were broken by taking the lens out prematurely. That was a big disappointment to me, I need these glasses to last until my new ones come. Also, I wasn't happy to have paid \$900 and then get glasses that many people have tried on. For that money, I want a new pair. So, 5//50 with my experience there. Sharon

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-03-09

Review for Brittany Thomas

Dr Shim is very kind and extremely thorough!

NPS:

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★★★★★ by Charisse Reeves on 2016-03-04

Review for Brittany Thomas

Very professional staff, knowledgeable and patient with clients. Thorough examination in reasonable amount of time. Office is calm, clean, modern. Dr. Shim is amazing!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by James Adkins on 2016-03-02

Review for Brittany Thomas

Dr Shim is a true professional who looks at every aspect of a patients health. She is very professional and efficient but is also willing to take the time out to understand your health and well being as it relates to your eyes and other aspects of your health. I really appreciate that she is willing to also provide education about key aspects of your health. One key differentiator of her attention to detail is that she is very networked in with your Primary Care Provider and all aspects of your well being so that she can provide data-driven and focused advice about your eyesight and ocular health.

NPS:

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★★★★★ by Jesse McKay on 2016-03-01

Review for Brittany Thomas

Excellent staff and very informative. They don't try to sell you on anything and are very professional

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Casey Dolan on 2016-02-27

Review for Brittany Thomas

Dr. Shim was friendly, knowledgeable and thorough.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-02-27

Review for Brittany Thomas

Dr. Shim is one of the nicest most caring Doctors I have been to. I have been going to her for 12 years and will not change eye doctors, ever. I wouldn't go to anyone else. The entire staff is very friendly also.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-02-25

Excellent. Dr. Shim is a real professional and spent the extra time needed to get to the bottom of what was bothering me. I highly recommend her.

NPS:

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★★★★★ by Darby Webb on 2016-02-24

Review for Brittany Thomas

Dr. Shim is such a fantastic optometrist and she is so terrific with her patients. She has a terrific demeanor and is such a pleasure to see.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Elice Holden on 2016-02-24

I have been going to Dr.Shim for many years. I trust her. Friendly staff, very good selection of frames.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Vivian Lopez on 2016-02-23

Review for Brittany Thomas

Always a pleasure to see the doctor

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jim Rymarz on 2016-02-06

The Staff was very friendly. I have recommended Dr. Shim and Team to many people in the past and will continue to do so in the future.

NPS:

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★★★★★ by Alexander Krishtul on 2016-02-05

Review for Brittany Thomas

As always great and pleasant experience!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Karl Engel on 2016-02-04

Dr. Shim is extremely competent, always professional, and spends as much time as needed for exam and any explanations. Pleasant environment, and friendly staff. She always puts me at ease when discussing my vision issues.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Debra Charlton on 2016-02-04

The staff and Dr. Shim are very friendly, knowledgeable, and professional.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-02-03

Loved my experience!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Steven Kelly on 2016-02-03

I was seen on an emergency basis and couldn't have asked for better care. Thank you, Dr. Shim and staff!!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by William Handler on 2016-02-02

Review for Brittany Thomas

Really great service, team and Dr. ... thanks

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-02-02

I had a great time there. She found out what the problem was with my eyes and fixed them for me.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Danielle Woodring on 2016-02-02

Dr. Shim goes above and beyond to assure that you get the best possible care. She went out of her way to assure the drops that I had to administer were safe for me to take as I am nursing. Not only did she explain a method to keep the drop localized in my eye, she double checked on the internet and called a local pharmacist to assure the safety of this medication. Once again, I was more than impressed with the care I received. I will definitely recommend her to family and friends

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-01-30

Review for Brittany Thomas

Very friendly staff, very organized and efficient.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Linda Lassiter on 2016-01-28

Review for Brittany Thomas

Efficient, friendly staff. Veey knowledgeable and helpful in making good choices that suit me. Dr. Shim is very thorough and caring, not afraid to really spend time making sure I get the correct lenses that work best for me. Absolutely would recommend this doctor.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Dolores Aitken on 2016-01-22

Review for Brittany Thomas

I thought that everyone in the office were very personable and when i asked questions, they all gave me answers that i was satisfied with.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Katie Pettinga on 2016-01-22

Review for Brittany Thomas

The office staff and Dr. Shim are amazing!

NPS:

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★★★★★ by Susan Roderick on 2016-01-15

As it being my first visit I was very impressed!

NPS:

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★★★★★ by Melinda Miller on 2016-01-14

Review for Brittany Thomas

Positives: Office is well maintained, bright and cheerful. Staff is friendly, professional, knowledgeable and welcoming. Dr. Shim was open and communicative during the exam. Very friendly. This is the best eye exam I've had since my ophthalmologist's exams in high school! Online forms are great. Needs work: Appointment was a little behind schedule. Not a big deal for me though.

NPS:

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★★★★★ by Amanda Fetscher on 2016-01-13

Dr. Shim and her office staff are upbeat and always willing to assist in any way possible. Everyone truly seems to enjoy what they are doing. It is a pleasure to visit this office.

NPS:

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★★★★★ by Daniel Getz on 2016-01-11

I have seen several vision centers over the 30 years for my eye glass needs. My wife said I really need to go see Dr. Shim as my wife and kids have only experienced great service, so I took her advise and made an appointment. I had for years been treated as a number at vision centers by walking in one door shuffled through the exam, shown the most expensive glasses and sent out the door wondering what did I get out of this. Dr. Shim and her staff has renewed my belief that there had to be a business that cared about people and not just how fast a person could be processed once inside the door. Dr. Shim took the time to explain everything from the detailed exam to her staff helping me pick out my new glasses without pushing the most expensive choices. I recommend anyone that wants one on one service to give Dr. Shim and her great staff a chance to show you that personaled service is still alive and well. I work at a local Jupiter office with over 250 employees, and I will recommend Dr. Shim to anyone looking for a vision center. Dan G.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Samantha Sanzo on 2016-01-10

Review for Ryan Fischer

My fav eye doctor I've ever been to. She's awesome and so is the staff. Everyone is helpful and I appreciate you all.

NPS:

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★★★★★ by Douglas Boody on 2016-01-09

Review for Brittany Thomas

As always the staff and Dr. Shim are first class .

NPS:

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★★★★★ by Richard Anderson on 2016-01-07

Review for Brittany Thomas

Dr Shim and her staff provided a detailed and comprehensive eye examination that was not just about what power lenses I need. They took

their time and checked the overall health of my eyes. I also had a contact lens fitting, trying on 3 sets of lenses so I could choose the ones that fit best and felt good. I highly recommend Dr Shim.

NPS:

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★★★★★ by Tracy Marsom on 2016-01-07

Review for Brittany Thomas

Overall great experience. I couldn't feel more comfortable with the quality of the care I receive at Dr. Shim's office!

NPS:

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★★★★★ by Janet Herman on 2016-01-01

Review for Brittany Thomas

Excellent customer service! Through answered questions and offered logical input.

NPS:

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★★★★★ by Rachel Elliot on 2015-12-31

Great service! Everyone is friendly and efficient!

NPS:

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★★★★★ by Steven Hamma on 2015-12-30

Great service.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Briana Konnick on 2015-12-29

Review for Ryan Fischer

Fast and efficient appointment, very polite and welcoming staff. Great help (and patience!) with picking out new frames for me as well.

NPS:

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★★★★★ by Diane Walkinshaw on 2015-12-29

Review for Ryan Fischer

You truly found a gem when you hired Ryan!

NPS:

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★★★★★ by Anon on 2015-12-23

If you're looking for an optometrist, Dr. Shim is the best in Palm Beach County no doubt. Highly recommend!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Caren Zisson on 2015-12-22

Review for Ryan Fischer

Dr Shim is the best! She has always taken excellent care of my eyes, and makes me feel very confident that I am in good hands with her. Her office staff is wonderful as well, appointments are prompt and pleasant. I would, and have, recommended her to any of my friends and family. You cannot go wrong with Dr. Shim

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-12-20

Great contact lens fit and follow-up.

NPS:

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★★★★★ by Heidi Zosiak on 2015-12-18

Review for Brittany Thomas

I've been going to Dr. Shim for 14 years. She's extremely thorough, always has best and latest equipment. I love her.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Denise Wilkins on 2015-12-16

Review for Ryan Fischer

Thanks always for Dr Shim being so patient and wonderful and always willing to listen to all of my issues. Ryan is a valuable employee. I would hire him in a minute if I had my own business.

NPS:

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★★★★★ by Marisol Pellam on 2015-12-15

Review for Brittany Thomas

Dr. Shim and her staff are very kind and professional!

NPS:

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★★★★★ by Randall Lavalley on 2015-12-09

Extremely happy with the professionalism of the office staff and exam.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Shaffner on 2015-12-08

Review for Brittany Thomas

Great friendly, professional office from Dr Shim to the staff. Dr Shim is very thorough and knowledgeable.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Daniel Harrison on 2015-12-05

I decided to go with Dr. Shim based solely on "ratings", and she exceeded all expectations. Dr.Shim was very thorough, and beyond her, the staff in the office was AMAZING!!! Professional and curtious!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dionne Bohne on 2015-12-04

Dr. Shim and her staff are so warm and welcoming and the experience is awesome.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-12-03

Excellent treatment by Dr. Shim and her office staff!

NPS:

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★★★★★ by Caren Zisson on 2015-12-03

Review for Brittany Thomas

Dr. Shim is a superior eye Dr. I have gone to her for years and she has always taken excellent care of me and my eyes. I cannot give her a higher recommendation. And her office is always clean, bright and beautiful, and her staff is excellent, professional and so friendly and helpful. Dr Shim gets my highest recommendation.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lori Hatch on 2015-12-02

Review for Brittany Thomas

All are pleasant and very helpful. Blessed by Dr. Shim and the excellent team!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lyle Browne on 2015-11-27

Dr. Shim and staff are extremely cordial and caring.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Satnam Saini on 2015-11-23

She is an excellent doctor...she is in no rush while examining patients...answers all the questions...takes her profession passionately...Highly recommended!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-11-21

Always a great experience. Their optician, Ryan is very helpful, thorough, patient & cares.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Elizabeth Osborne on 2015-11-20

Love Dr. Shim. She is very attentive, friendly and caring. I always recommend her to my friends.

NPS:

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★★★★★ by Jetmilith Darin on 2015-11-19

Awesome !!

NPS:

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★★★★★ by Sharon Parker on 2015-11-19

Excellent doctor and staff. Very friendly and knowledgeable.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Frank Dully on 2015-11-19

Review for Ryan Fischer

Selection of frames top notch. The knowledge of the associate in deciding the proper pair of glasses excellent.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-11-18

I really like the fact that the staff is the same, working together and almost flowing into helping both one another and the patients.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-11-14

Review for Brittany Thomas

Great staff and doctor. It took over 15minutes to get me back for my appointment time. Otherwise I would give 5 stars.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ronald Jensen on 2015-11-12

Review for Ryan Fischer

EXCELLENT CUSTOMMER SERVICE

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Donna Shim on 2015-11-12

Review for Phyllis Fischer

i was very pleased with my visit. The time taken to understand the issue, the overall staff and the care shown were so far above what I have experience from other offices!

NPS:

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★★★★★ by Richard McDonough on 2015-11-10

Great service from the whole staff! I was made to feel very comfortable.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Joan Wanner on 2015-11-07

Review for Brittany Thomas

Dr Shim was very thorough and everyone in the office was very pleasant.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Robin Shapiro on 2015-11-07

Review for Brittany Thomas

As usual my visit to Dr. Shim's office was a pleasure. She and her staff are very pleasant.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Noah Becker on 2015-11-07

Another wonderful pleasant visit

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Falecia Douglas on 2015-11-06

Review for Ryan Fischer

Very friendly, thorough, and professional.. I work next door and recommended her to all of my coworkers..

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Brandi Sangster on 2015-10-30

Our whole family loves Dr. Shim and her amazing staff! Dr. Shim and her staff go above and beyond to make sure you have everything you need- They do not try to sell you a bunch of things you do not need, only exactly what you need. Dr. Shim is very knowledgable and was able to tell me things about my own eyes (like how I was

in a car accident as a child) that no other eye doctor ever did...all by looking in my eyes. I've taken my children as young as three in and she is very patient with them and makes the visit fun, including her staff. Highly, highly recommended!!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by William Owens on 2015-10-29

Review for Brittany Thomas

Always a pleasurable experience! Quick and efficient!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sean Nowlan on 2015-10-24

Debra is the best optometrist in the state.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by David Cohen on 2015-10-23

Review for Phyllis Fischer

Dr. Shim is excellent. She makes each patient feel as though they are her only patient. She takes great care in answering all your questions. Her staff is equally first class--efficient, responsive, and very pleasant.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Richard Larosa on 2015-10-22

Review for Ryan Fischer

The Doctor and staff are awesome.

NPS:

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★★★★★ by Allison Smith on 2015-10-22

Dr. Shun and her staff have been so helpful with my daughter's vision issues. They are kind, professional and knowledgeable.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rose Suits on 2015-10-20

Thorough, professional, knowledgeable, friendly, Dr. Shim is the utmost professional. I have recommended her to friends in the past and will continue to in the future. My friends that I have recommended to her were very pleased with the services they received from her and her staff.

NPS:

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★★★★★ by Doris Perez on 2015-10-18

Thank you! I got the prescription for \$35! Appreciate your help. Doris Perez

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Monica Talma on 2015-10-16

Review for Ryan Fischer

I had an amazing experience!!!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sandra Gibson on 2015-10-15

Review for Phyllis Fischer

Phyllis Fischer was both knowledgeable and patient. She never lost her cool even when I couldn't decide on the frame. I really appreciate her kindness.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Deanna Lyn Kelly on 2015-10-14

Review for Phyllis Fischer

Dr. Shim and her staff are great! She is detailed and takes time to clarify and explain. The staff keeps everything on time and are always delightful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-10-14

Review for Brittany Thomas

Been going to Dr. Shim for many years. Office is very nice! She is great too, spends plenty of time with me and explains / answers my questions. I send all of my friends to her!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-10-12

Dr Shim is very thorough, patient and professional with our special needs son.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tracy Larosa on 2015-10-09

Great doctor & staff.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Meghan Sullivan on 2015-10-07

Thank you for being flexible with me yesterday.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Terry Crawford on 2015-10-05

Review for Brittany Thomas

very nice staff & courteous.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-10-01

I have no complaints. I didn't have to wait long, receptionist was professional and pleasant, my initial information was taken by an assistant who was personable and efficient. My exam was thorough and well explained. They have the state of the art equipment. Dr. Shim was pleasant and very helpful. She keeps the conversation comfortable. Then the painful task of picking out a new pair of glasses....It took me at least an hour but I was never rushed and shown many many different frames to finally get the right one that I liked. So what's to complain about!! I would recommend this office to anyone looking for an full service eye doctor. My recent experience and the past 5 years have been excellent.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Margaret Lawrence on 2015-09-25

I had a great experience ... I liked Dr. Shim very much .. she explained everything in a way that I could understand. Her office staff was very professional and personable too. I have already recommended her to a friend of mine. My eyes are feeling better too.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mitchell Stecker on 2015-09-24

Dr. Shim is simply AWESOME. Very professional and she takes the time to explain everything to you.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dianna Flynn on 2015-09-23

Dr. Shim was very thorough and I would absolutely recommend her.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-09-23

Dr.Shim and her staff are great. Very kind and take care of your Eyecare needs.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Bonnie Grizzard on 2015-09-23

Review for Mary Wylie

I ordered a new supply of contacts. The interaction was very efficient.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Robert Kelly on 2015-09-12

Always a pleasant experience and the office help are very helpful.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kara Wiren on 2015-09-09

Review for Ryan Fischer

Always a great experience

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gary Parker on 2015-09-09

great eye doc!!

NPS:

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★★★★★ by Anon on 2015-09-06

Excellent Exam very thorough. Dr. Shim is an awesome eye doctor. I would highly recommend her to my family and friends.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Antoine DeCuba on 2015-09-04

Very friendly staff. We are always happy to go there. My Son loves everybody and is very excited to hear that we have to go to the "eye doctor".

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Sylvia Tepp on 2015-09-02

If you are looking for an eye doctor, you will not find anyone who compares to Dr. Shim, and her staff.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Cynthia Magnuson on 2015-09-01

Once again, Dr. Shim and her capable support staff saved the day. Extreme dry eyes and blurry vision was the reason for my visit. Dr. Shim went to work right away determining the problem and beginning treatment. Dr. Shim is the very best!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Fred Seleman on 2015-08-28

Dr. Shim is wonderful. Very thorough, competent and nice.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-08-26

Dr. Shim and hers to have our fantastic!! They attention to every detail and after that!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Ashley Gelina on 2015-08-26

Very thorough examination. Dr. Shim is kind and very knowledgeable.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-08-24

Everyone in the office is professional, kind, and caring. Dr. Shim is wonderful. Thank you.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Chandler Cantwell on 2015-08-23

Dr. Shim and her staff are great!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-08-22

Wonderful, caring doctor.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Carrie Browne on 2015-08-21

Dr. Shim was fantastic. As a new patient I was impressed by the ability to complete the paperwork online and only had to sign one paper when I arrived. Her staff was a pleasure to speak with and genuinely nice office personnel. Dr. Shim was personable and made the process very smooth. It was the first eye appointment where I did not feel like I was being "sold" something. They wanted to know what I needed and provided just that. I will definitely suggest Dr. Shim to friends and family.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Mary Lehman on 2015-08-19

I have "dry eye". I wear contacts and glasses. Dr. Shim stuck with me through many appointments to get the "great" fit I have with both contacts and glasses. She is patient and her staff is extremely courteous.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Robin Roebuck on 2015-08-18

Dr. Shim is excellent! She is thorough, thoughtful, and well versed in all eye related problems. The staff is efficient and takes every step in getting insurance billed properly. I highly recommend Dr. Shim for all your eye care needs. Robin Roebuck, PharmD, RPh.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Richard Michau on 2015-08-16

Professional and friendly staff, honors your appointment with minimum wait time and Dr. Shim provides professional eye care to her patients.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-08-15

Dr Shim is very caring and her staff is very professional. We have seen Dr Shim score over 12 years and we always receive excellent care.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Vivienne Angle on 2015-08-15

Great experience. Dr. Shim is very passionate about the individual patient and takes her time evaluating and explaining everything in detail.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-08-12

Great! No complaints.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Bonnie O'Donnell on 2015-08-10

I must say Dr. Shim and her staff are the best! I felt so at ease and un-rushed for the first time while shopping for glasses. Dr. Shim is not only very professional but she is very kind and considerate. I will recommend Dr. Shim to anyone!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Eileen Hirsch on 2015-08-09

I love Dr shim and her staff , they are all considerate and understand the needs of their patients. Dr Shim herself is vet professional and a wonderful emphany for all of us. Each annual visit is like a visit.to home.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Annette Corritori on 2015-08-08

I WAS VERY HAPPY WITH THE SERVICE THAT I RECEIVED ON MY LAST VISIT TO DR. SHIM. THE STAFF WAS VERY ACCOMODATING. DR. SHIM IS A LOVELY PERSON AND HER PROFESSIONAL MANNER DURING MY EXAM WAS GREAT.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-08-08

I always receive excellent care and Dr. Shim never rushes during my visits. Sometimes it takes a while for new glasses orders to come from suppliers.m

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Carol Malo on 2015-07-31

Dr. Shim is a very thorough eye doctor.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kirsten Piper on 2015-07-25

Clean, welcoming office. Staff was polite and competent. Dr Shim was courteous and thorough. Detailed exam. Answered all my questions.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by George Baldwin on 2015-07-23

Five Stars. Dr Shim's personal attention is the charm!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Dwight Mooney on 2015-07-23

Great, friendly staff and wonderful Doctor!!!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-07-22

Dr. Shim was right on schedule - no waiting. She was warm and welcoming to my son - he felt at ease. Dr. Shim spent as much time as we needed and set out a plan to resolve his issue. I highly recommend Dr. Shim.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-07-18

Everything was great, loved how everyone was so nice.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Roger Poppen on 2015-07-17

Dr. Shin provides a very thorough examination. She takes time to explain results and answer questions. And she's just a nice person. Staff is helpful and cordial.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Bonnie Grizzard on 2015-07-15

Dr. Shim always takes her time and gives her full attention.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jacquelyn Sansolo on 2015-07-14

Dr. Shim and her staff always provide the highest level of service. They will go out of their way to ensure you are taken care of

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Philip De St Aubin on 2015-07-10

Just vera complete

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Leticia De St Aubin on 2015-07-10

Good very thorough service by the doctor and her staff

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Brooke Mansfield on 2015-07-09

Everyone is so professional, helpful and friendly. Staff are always cheerful. Customer service is excellent!! Thank you.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Thomas Lucas on 2015-07-08

Taking my son to see Dr Shim for his annual check up was a great experience. The office is pleasant and the staff friendly and professional. I felt very confident that my child was receiving a thorough exam. He felt relaxed as did I. I will be returning for all our family eye care needs!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-07-03

Such caring service

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kenneth Kelley on 2015-07-02

Dr. Shim and her staff are excellent. I have been a patient for many years and will be for many more. Thank you.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jeffrey Getz on 2015-07-02

Staff is so wonderful! And Ryan is great! Love you guys!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Hiroko Nakamoto on 2015-06-30

Dr. Shim's examinations and the thorough explanation are impressive. I feel most fortunate knowing a doctor like her, whom one could trust 100%. Thank you very much;

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-06-30

Excellent, knowledgeable, friendly

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Brenda Cornwell on 2015-06-29

Thank you for an awesome and positive experience. Dr. Shim, you and your staff are absolutely wonderful! I enjoyed everyone's sense of humor and thank you for taking the time to help me pick out the perfect pair of glasses!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Shauna Bilecki on 2015-06-24

The office staff were extremely helpful and professional. I was seen right at my appointment time. The office is clean with a great variety of colorful contacts and glasses to choose from. Would refer anyone needed contacts or glasses to visit this office. Thank you

NPS: N/A

★★★★★ by Donna Wray on 2015-06-24

I have been going to Dr. Shim for 10 years now and have been very happy. The staff is welcoming and professional and Dr. Shim is very professional while still making you feel like a friend. She is also a perfectionist which is exactly what I want when it comes to caring for my eyes. Would highly recommend this practice!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Erin Montgomery on 2015-06-21

Great experience in getting an eye exam. Dr Shim is super! Knows what she's doing and is professional and thorough. Her staff is great, too. I will continue to visit for my eye care.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Chris Sheagren on 2015-06-20

Excellent as always, Dr Shim is a pleasure, office staff is always courteous

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Claire Scozzari on 2015-06-20

Dr Shim is the best. Not only a great optometrist, but very personable and pleasant. Good at helping people with vision problems. All of her staff is great too.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Glen Mason on 2015-06-18

Dr Shim was great! Took her time to explain all and most importantly fixed my problem. Would recommend to anyone.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Linda Hamilton on 2015-06-16

Wonderful

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lawrence Nyman on 2015-06-15

Dr Shim was very thorough and personable. Staff was knowledgeable and helpful. I typically buy cheaters for \$5.00 and wanted a pair of official glasses. Her prices were on the high side but I most likely chose expensive glasses.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lacey Kerfoot on 2015-06-13

I am so glad to have stumbled across Dr. Shim. On my first visit Dr. Shim was professional, thorough and had a warm, inviting manner. She talked me through the process and made sure I understood what she was doing. Her office staff was friendly and helpful. They helped me choose a pair of prescription sunglasses. At no point during my visit did I feel pressured or uncomfortable. I would recommend Dr. Shim to anyone looking for a great optometrist.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Gregory Dubs on 2015-06-13

My exam was thorough and accurate. The doctor and her staff spent as much time with me as I desired and were pleasant and helpful at all times. My glasses were delivered in the time frame estimated and they took the time to ensure they fit and were perfectly made.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-06-12

we are so happy we found dr shim!! She's very knowledgeable and has a great bedside manner!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Louisa Dalberri on 2015-06-10

Dr. Shim's staff is professional and courteous and responsive to your needs

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Michelle Gordon on 2015-06-03

She explained everything that she was doing. I felt very confident that I was getting a great exam.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Cameron Marvin on 2015-05-28

Great office staff. Dr Shim was amazing with my son.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Karen Fitzgerald on 2015-05-23

I have been a patient of Dr. Shim's for many years. My appointments have never involved any excess waiting time. The staff has always been very helpful and professional. Recently I had a serious concern about my eye and walked in without an appointment. I was fit in between patients and my concerns were addressed and I was referred to a specialist. The staff made an appointment for me with the specialist for the very next day.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jorge Tonos on 2015-05-23

Dr. Shim is great. She is very personable and spends a good amount of time with me each visit and explains everything in detail.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Pamela Griffith on 2015-05-19

Very through exam and Dr. Shim was very knowledgeable and experienced in diagnosing of my problem. She got me in to see a specialist that same day. I highly recommend her.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Matthew Baran on 2015-05-19

Dr. Shim is a terrific eye doctor. I would not visit anyone else.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-05-16

Great doctor!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Antoine DeCuba on 2015-05-07

It feels like family. When we go back there they remember us and it does not feel like a doctors appointment at all. We were taken care of up to the last moment we were there!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by James Manchester on 2015-04-28

I have been a patient of Dr Shimm for many years. Last December I had gone to an optometrist at Costco because I was there and could get in right away. That turned out to be a big MISTAKE on my part. After six weeks of trying to get used to the new script with new glasses, I went to Dr Shimm for a comparison exam. Found that the

script from Costco was too strong and didn't adjust for my eyes. In short, I will say there is no substitute for my eyecare than Dr Shimm. THANKS DR SHIMM

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Richard Lucas on 2015-04-25

Very pleased with Dr. Shim and her staff!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Veannie Miller on 2015-04-24

It was my first time going to Visual Eyes and I was very pleased with the service that I received, I would definitely recommend Dr Shim to someone else.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-04-22

Dr Shim is personable, thorough and knowledgeable, and her staff is fantastic!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Louisa Dalberri on 2015-04-22

My family has used Dr. Shim for many years. She and her staff are well seasoned and do care about their patients. Dr. Shim offers a variety of programs for children to improve eyesight, dyslexia and reading in general. Dr. Shim is caring and passionate about helping her patients. f.d.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-04-18

Dr. Shim takes time in evaluating and explaining findings and recommendations. The staff is always courteous and professional.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Nancy Hill on 2015-04-17

Very impressed with the quality of care I received along with the friendly professional staff. Had an awesome experience.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lauraine Hoensheid on 2015-04-15

Very positive experience!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lauraine Hoensheid on 2015-04-15

Very positive experience!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kenneth Kelley on 2015-04-11

Dr. Shim and her staff is awesome. I have been a patient for several years and will continue to be . They are fantastic.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Brandi Getz on 2015-04-10

Dr. Shim is amazing. She explains everything in a way you can understand and is very thorough. Her staff are extremely nice and very helpful. I am so glad I finally found an Optometrist I can finally feel comfortable about taking my family to!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Elizabeth Wallace on 2015-04-10

I scheduled an eye exam for my whole family at once, which included my wife and two children a 1 year old and a 3 year old. They spent 3 hours with us checking our eye sight, measuring for contacts, picking out glasses and quoting us prices on different contact brands. They were very patient, informative, and caring.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Theresa Lee on 2015-04-09

Excellent experience, loved Dr. Shim and her team!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-04-08

Wonderful staff. Excellent service.

NPS: N/A

★★★★★ by Judith Chesler on 2015-04-05

Dr Shim and staff provided me with excellent care They were all caring and concerned and took care of my issue immediately and professionally. I give them a 5 star rating

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cynthia Magnuson on 2015-04-03

Dr. Shim is not only an exceptional doctor she is a caring and compassionate human being. Concern for her patients extends beyond the office door. I have experienced two eye emergencies while traveling. At both times I did not hesitate to contact Dr.Shim. She calmed me from afar and was waiting to take over my care when I returned home. There is no finer eye care professional than Dr. Shim.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Greg Brown on 2015-03-31

Dr. Shim has an excellent personality and engages her patients. I enjoy visiting her practice for all of my eye care needs.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-03-29

Excellent service, start to finish. Dr. Shim provided a very thorough exam and answered all my questions. Great service!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-03-28

Dr. Shim was personable and listened to what I had to say about my eyes. I enjoyed talking with her and trust her medical judgment about my eye health.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Christopher Kates on 2015-03-28

Always an efficient and friendly visit at Dr. Shim's office. Staff is friendly and knowledgeable!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-03-26

Dr.Shim and her entire staff are always accommodating and very helpful. The selection of eye glasses is displayed very tastefully, like a boutique. The newbie, Ryan, is fabulous. His demeanor and knowledge, from my perspective, is top notch. Thank you Dr. Shim and staff for making an appointment, a pleasure!!!!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Susan Snyder on 2015-03-23

Dr. Shim and her staff are the best!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Brooke Gagliano on 2015-03-19

We have been a patient with Dr Shim for many years. She has always demonstrated excellent assessment skills. She is always professional and very easy to talk to. Dr Shim is excellent with children and I would highly recommend her to anyone.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-03-18

Great experience

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lorena Cunningham-Cambisios on 2015-03-12

Dr Shim is the most thorough and competent optometrist I have ever met. She never gives up, even with very demanding situations like mine. I had multiple RK and live

with very fluctuating vision. She's been working with me, successfully, for a couple of years now. I recommend her to everyone!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by John Heidtke on 2015-03-10

The medicine provided gave me immediate relief to itching eyes.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Devin Thornton on 2015-03-07

It went great !

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Daniel Rodriguez on 2015-03-06

Dr. Shim and her staff provided us with excellent care from the moment we walked in . My son received a very thorough examination & excellent care.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Diane Zapack on 2015-02-28

Dr. Shim is the BEST Optomitrist i have ever met. She goes above and beyond to make sire your needs are being met. I am very blessed to have her watching over my eyes

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2015-02-26

The staff was courteous and helpful. Dr. Shim was thorough and I was very satisfied with the entire process

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Courtney Morris on 2015-02-26

Excellent professional service as usual. Dr Shim's personal care for her patients and love of her profession is evident in her work.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jason Workman on 2015-02-25

Always great service.

NPS: N/A

★★★★★ by Leira Cortes on 2015-02-20

Great place really recommend

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Maria Bussek on 2015-02-17

Loved it! Thanks

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Manfredo Bussek on 2015-02-17

Vey pleasant experience. Everyone was nice and attentive. My wife and I both had an appointment. We had to bring our grandchild with us; Dr. Shim and everyone in he office literally worked around him. Thank you

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Rachelle Capone on 2015-02-16

I am so glad I found Dr. Shim for my new eye doctor. 5 star service from Dr. Shim and her staff! Everyone was welcoming, and made me feel at ease! i didn't feel like it was my first visit, I left feeling like I had been a patient from the start! And to top it off her office is very boutique like and has a great selection of designer frames!! Very impressed with everyone!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Terese Turner on 2015-02-06

I was having some eye issues and Dr. Shim took me in immediately. Her and her staff and always so welcoming, polite and provide a more personalized service.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Luci-Ann Tafuri on 2015-02-06

My family loves Dr. Shim's office. When you have your exam, she takes her time with you and explains each detail of her findings. We never feel rushed and always leave very satisfied with our visits. Her staff is also very pleasant to work with. Overall, we are very happy to be Dr. Shim's patients.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-02-06

I love going to Dr D Shim's office. Her and her staff are wonderful to work with and always friendly.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ellen Cahill on 2015-02-05

Dr. Shim is thorough, informative and extremely personable. It was a great visit. I will certainly utilize her services when needed again.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-02-04

Staff is very professional, attentive to clients and very pleasant. Clearly enjoy working for Dr. Shim.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Rachel Caspar on 2015-02-01

Always receive personalized attention. Wouldn't consider going elsewhere!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Julie Gabbe on 2015-02-01

They took my fears away and made the experience relaxing

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kara Roelandts on 2015-01-31

From the moment I walked into Dr Shims office I received excellent service! Everyone was very helpful and attentive.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Karl Engel on 2015-01-30

First time with Dr. Shim. Very professional, thorough, and knowledgeable. Concerned, competent, and very personable. Staff was first rate. Associate Ryan spent a lot of time with me selecting frames. Will need to wait 2 weeks to get finished glasses and see final product, but expect to become regular patient of Dr. Shim.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Carmen Albury on 2015-01-29

Always a great experience Dr Shim and her staff are wonderful!!!!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ellen Cahill on 2015-01-29

Dr. Shim was helpful and patient with my questions. My eyes are already feeling better from the steroid gel she prescribed. The staff was very friendly and answered my questions. I did have to wait about 1/2 hr. from my scheduled appointment time to be seen. I had some trouble finding the office as well. Next time that will be easier.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kurt Kuebler on 2015-01-28

Outstanding!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Louis Perini III on 2015-01-28

Dr. Shim is a true professional and takes the time to educate & comfort her clients. I highly recommend Dr. Shim to all who are seeking a true eye care professional in the Jupiter Florida area.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Barbara Timmons on 2015-01-22

Dr Shim and staff are very helpfully with selecting frames Dr Shim is the best I know she is very throughj

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Melody Spano on 2015-01-20

I was looking for new glasses and Brittany was very helpful (as usual) in helping me pick just the right pair and recommending the right lenses, etc.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marianne Caspar on 2015-01-19

As always, Dr. Shim provides thorough care. She knows us, our quirks, and vision needs. The staff is professional and welcoming. Ryan was especially helpful, conscientious, quick-thinking, and certainly knowledgeable of the product lines. He even followed up and left a message about my frames being back ordered. Because I had to leave on a trip I didn't have a chance to return his call. Even so, I appreciate being aware of the delay and look forward to my new computer reading glasses coming in,

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sandra Baran on 2015-01-15

I have been a patient of Dr. Shim's for over 10 years. Dr. Shim is the most competent and caring eye doctor. I know I have optimal correction for my vision, because Dr. Shim provides that for all her patients.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Douglas Boody on 2015-01-14

Dr Shim was able to see me on short notice and provided a very through analysis of my condition and set me up with a specialist the same day . I credit her with saving the sight in my left eye .

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sherry Sheagren on 2015-01-14

THaNkYoU

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Cathy Fox on 2015-01-13

Dr. Shim is very detailed and has excellent patient communications.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Susan Squillace on 2015-01-10

These guys are great! Dr. Shim is very professional, super friendly and knows her stuff! I have only had positive experiences with this office. Would highly recommend them.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-01-08

Excellent fast service. Highly recommend. Beautiful offices! I went for an eye emergency and feel better already and very relieved. Thanks Dr. Shim!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-01-07

Always a pleasure!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Madison Diaz on 2014-12-30

My daughter always looks forward to her VT sessions. Mrs. N manages to engage my daughter and keeps her focused on the task at hand! In the short timeframe, we have seen a great improvement and now just have a little more to go.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Eileen Hirsch on 2014-12-24

I was greeted and explained my situation , signed in and before I knew it I was taken care of and was helped with the repair of my glasses

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Howard Hughes on 2014-12-22

Dr. Shim and the entire staff were excellent. All of my questions were answered and they were very prompt and friendly. Would recommend them without hesitation.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Nicholas Rovitti on 2014-12-14

The best staff ever.. We love this place and Nicole has helped my son so much in a short time..

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Robert Lenczycki on 2014-12-11

Friendly, professional staff, low wait times and 100% patient satisfaction have always been the hallmarks of VisualEyes of the Palm Beaches.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Caren Zisson on 2014-12-09

Dr Shim is excellent. Best I've had, I totally trust her with my eyes. Very thorough and current with testing and knowledge (as far as I can tell) And a great, caring personality (which is nice, but not essential - I want the best Dr. First, then a pleasant Doctor - but I think she's both.) plus her office is very well run, and you rarely have to wait past your appt. time , and then not much. I have no problems with Dr. Shim and her practice, and much praise. I rercommend her whenever I can.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Arlene Pacillo on 2014-12-05

I wouldn't go anywhere else. Dr. Shim is the best!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-11-29

Dr. Shim and the staff are extremely professional and caring. I've been a patient for at least 8 yrs and plan to continue for many more.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-11-26

I was very pleased with the service provided by VisualEyes and would recommend to others

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Shaffner on 2014-11-22

My experience was excellent. Everyone was knowledgeable and very pleasant. I would definitely recommend Dr. Shim and her staff.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marcia Pendl on 2014-11-22

Everyone @ Visual Eyes of the Palm Beaches is always pleasant, professional and efficient, especially Dr. Shim! I would highly recommend this business!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kara Wiren on 2014-11-20

Absolutely the best doctor & staff!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Janet Morgan on 2014-11-19

It was a great experience. Everyone was very nice and helpful.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-11-19

Wonderful!!!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Seymour Rosen on 2014-11-19

Absolutely terrific!!!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Heidi Zosiak on 2014-11-19

I love Dr. Shim - she's very detailed and informative on any tests taken - with reference to contacts and the changes in my life as I grow wiser (older), she won't let me purchase contacts until I'm totally happy with the prescription she's given me. Truly a doctor who cares.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2014-11-18

As a new resident of the area, searching for medical services can be one of the most difficult task to accomplish as not everyone will deliver the same experience, knowledge, compassion. Finding Dr. Shim is being a blessing as she is not just an Optometrist but a truly caring person. Her office is well staffed and centrally located.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Laura Brodeur on 2014-11-15

Prompt and efficient staff.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Alan Valuntas on 2014-11-11

Dr. Shim is the best. Very caring and just a pleasant doctor to deal with.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jason Workman on 2014-11-08

Doesn't get any better than Dr Shim!! She is the best!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Rodney Kelly on 2014-10-30

E.xcellent services with high tech equipment.and high end care. Staff is very friendly and helpful

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Joan Wanner on 2014-10-29

I really appreciated the kind, professional treatment. I would highly recommend this eye doctor!!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Douglas Boody on 2014-10-14

Very compenent , very knowagealbe and friendly staff , makes you feel like family .

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Thomas Kohn on 2014-10-11

Dr. Shim is very professional as is her staff. And they are all pleasant .

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-10-04

Excellent

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Alexander Pestrighelli on 2014-10-03

Fantastic! Dr. Shim and her staff are so helpful, professional and knowledgeable. The office is so clean with a great selection of eyewear.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Michael Finnan on 2014-10-01

Dr Shim is knowledgeable and caring You won't find a better practice for the care of your eyes

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2014-09-30

Personal service. No long wait.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Wendy Alexandris on 2014-09-30

Love this office and all of the staff. Dr. Shim is the best, most thorough doctor I have ever visited. She explains things so clearly no matter the question. She really is just an amazing doctor and person. Thank you for spending the time that all doctors should spend with their patients. Love, love, love this office and practice!!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Noah Becker on 2014-09-27

Everyone at the office is very pleasant. Plenty of frame choices and styles. Most importantly, visits actually addressed any problems I've had with my prescription, contacts, and glasses. We stopped going to prior doctor due to impersonal service and it was well worth it.

NPS:

| | | | | | | | | | | |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2014-09-26

Dr. Shim is wonderful. She is friendly and spends quality time with you. She takes her time to explain things. She is terrific with my 7-year old son. I would highly recommend her.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Amanda Burak on 2014-09-18

Great office. Beautiful clean and very friendly staff.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Charlene Cahill on 2014-09-17

I love to go to my appointment because the doctor makes me feel comfortable and welcome. I always know I can ask questions and they give me informative information without getting a feeling that you are rushed. Everyone in the staff is helpful and friendly. I recommend my relatives and friends there because I know they will get excellent care !

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by David Bencze on 2014-09-06

The Dr was great, very thorough! The outside staff is an issue .Ordered 2 pair of glasses, one everyday, one sunglass. I had to call to follow up as to when glasses would be ready. Then had to make two seperate visits ti get fitted and pick-up final glasses. They were neither timely or efficient, realy had not concern for my time or needs. Specifically wanted sunglasses that I could read my Iphone and Ipad outdoors, but +\$600 later- they sold me a special polarized lens that you can't see either with. So these sunglasses are in the draw gathering dust. After having to go back a third time to get a copy of my prescription, I order sunglasses on-line. They came in in 3 days, fit perfectly, cost half as much and I can read both Iphone and Ipad while sitting the the sun.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Daniel Bussek on 2014-09-05

The doctor the staff and the facilities there are amazing!!! :)

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2014-08-27

Dr. Shim is great, and the office staff are friendly and efficient. My daughter gets vision therapy with Nichole, and she is great with kids! After a few visits I noticed my daughter using tools taught by Nichole!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Marlene Plummer on 2014-08-26

My visit yesterday, was one of the most pleasant I've ever had.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2014-08-25

great staff and good products. Thorough eye exams and helpful staff.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Peter Hobel on 2014-08-23

Very friendly and knowledgeable staff

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Diane Brown on 2014-08-15

As always, a friendly, professional experience. They know my name, they don't keep me waiting, they know what I am there for and get me in and out as quickly as possible

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Sandra Buller on 2014-08-08

Always courteous, caring service from Dr. And office staff.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Carmen Albury on 2014-08-05

Excellent as always. Love you guys !!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Amanda Fetscher on 2014-08-05

always a pleasure!!!! Very nice staff and doctor :)

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Cynthia Ortega on 2014-08-03

Dr. Shim is awesome, the checkout staff needs to know systems better, as it slows the visit down.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jeri Glynn on 2014-08-01

Everyone is very professional and friendly

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★☆☆☆☆ by Lorena Cunningham-Cambisios on 2014-07-30

I like Dr Shim. But her billing "policy" is very shocking. I cannot believe I came in for a "followup" visit yesterday, July 30 (only because I was out of town the past 5 weeks and couldn't do my trial contacts while traveling.) I was there just to pick up a pair of contacts to try out. They were incorrect, so again, I left with my old lens. I will have to return again later this week or next, yet I was still billed \$70 for this visit. I paid \$45 on June 24 and \$69.50 on May 21 (the last 2 visits) - all for this same "annual check up" and new lens prescription. My insurance is paying something as well. I am very disappointed. This will impact my decision to remain a patient in the upcoming year.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-07-25

Dr. Shim is a wonderful doctor and was very kind and wonderful giving my children thier eye exams.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Susan Hetzel on 2014-07-24

Dr. Shim is wonderful and a very good Optometric Physician and the staff is nice and very helpful. I have had nothing but good experiences here I'd say for 5 years now. I would never think of going elsewhere.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kimberly Tuyn on 2014-07-03

Very thorough exam - Dr. Shim did a great job helping me to transition to bifocals/progressive lenses. I would highly recommend her to others.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Mitchell Stecker on 2014-07-03

Doctor Shim is simply the best eye doctor I've ever been to and I wouldn't go anywhere else. She gives an excellent exam, puts you at ease, spends time with you and answers all of your questions.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Roger Poppen on 2014-07-02

Dr. Shin is very knowledgeable, thorough, and congenial. Staff are friendly and helpful.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Richard Rhodes on 2014-07-02

Great job Dr. Shim and all he employees.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-06-27

Great service, fast and very informative!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Steven Kelly on 2014-06-26

As usual, our annual exam was the most pleasant experience! From the front desk to the exam room, everything was the best. It always feel like going home.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Elmer Horne on 2014-06-23

Dr. Shim was very professional and thorough. I felt like I was treated to a high level of service. The staff was also attentive and helpful

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Roy Warden on 2014-06-21

I was very satisfied with the overall experience

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cynthia Ward on 2014-06-20

Great doctor and excellent office

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-06-19

Very Pleasant experience!! Thank You!!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michelle Gordon on 2014-06-11

The staff was very friendly and my kids and I feel we got a thorough exam.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lori Papa on 2014-06-10

Great job! Love you guys ;o) Lori Papa

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-05-31

The office staff is very professional and pleasant, They were able to answer all my questions about my vision benefits and help me pick glasses that suit me. Dr Shim is great, very personable and easy to talk to. I love it when I see a doctor only once a year and she remembers me. Lovely doctor and office. I have recommended Dr Shim to friends and family and will continue to do so.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Eric Sauerberg on 2014-05-24

Great service. Staff is very friendly.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Frederic Monroe on 2014-05-23

Friendly, professional staff. Very good overall experience!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Lorena Cunningham-Cambisios on 2014-05-22

Dr Shim is one of the most thorough and comprehensive optometrists I have ever encountered. She is the most diligent too, about ensuring that whatever vision solution she decides to use, it will be the absolute best. My vision problems have been extensive for the past 10 years, due to multiple radial keratotomy surgeries. Dr. Shim is the only doctor who has been able to help me see, regardless of the time of day...and being under her care, my vision has actually IMPROVED significantly. I recommend her, without hesitation!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2014-05-22

This was my annual eye exam. I have been to Dr. Shim three times before, and I have brought both of my young children to her as well for eye issues. She is very consistent and professional. When dealing with my children who were nervous, she was patient and kind and explained what she was doing so that they weren't scared.

NPS:

| | | | | | | | | | | |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Jay Di egidio on 2014-05-20

Best experience I've ever had for an eye exam, again. I have been coming here for at least 5 years now, maybe longer. Every exam has been very consistent, quick, professional and provided detailed information regarding my eye health. Always seem to be adding new technology to make the experience better and quicker without rushing me through the exam Always a friendly group in the office.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Addison Kleinman on 2014-05-20

Always a pleasure. The staff and Dr. Shim are top notch!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-05-16

Great service and very friendly.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Roberta Feldgoise on 2014-05-16

The entire experience, eye exam and fitting for glasses was extremely positive and professional.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by George Baldwin on 2014-05-16

The most comprehensive and personalized exam ever experienced. The entire staff was intent on providing help in every area.....reception, insurance, optical etc.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Tammy Fields on 2014-05-10

Dr shim is always very patient and kind and will work with you to get the best result

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Alexandre Destin on 2014-05-06

Excellent Doctor , if anybody is looking for an EXTREMELY patient Doctor , Dr Shim is the Doctor for you . My son has a mild auditory processing problem , Dr Shim was so kind and patient with him our visit lasted more than an hour , she did everything she could , she tried different methods to help my son . I would DEFINITELY recommend Dr Shim she is amazing .

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Terese Turner on 2014-05-05

I like that you don't have to wait long. I got there 15 minutes early, and was seen right away. Very friendly and welcoming doctor and staff.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2014-05-01

Great care by an outstanding staff !

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2014-04-22

Efficient, friendly, thorough, punctual.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kelly Shaw on 2014-04-22

The whole team is excellent. I have medical conditions that put me in doctor's offices often, and this is the very best one I have to visit. Dr. Shim is so patient and helpful, answering all my questions and making sure I got the best solution for my vision.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Terese Turner on 2014-04-19

I was very impressed by Dr. Shim and her staff. They were all very welcoming to me as a new patient. Dr. Shim is very thorough and also extremely knowledgeable. I would highly recommend her!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Madison Day on 2014-04-18

We love visiting Dr. Shim and her staff. They are extremely friendly and helpful. It is always such a nice experience!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Marilyn Weiss on 2014-04-16

Very caring & thorough.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2014-04-09

Excellent customer service and most thorough eye exam I have ever received.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kara Wiren on 2014-04-09

I feel like the Doctor & staff truly care about each and every patient.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2014-04-03

Very pleasant experience - took me right on time, everyone on staff was very nice as well as efficient and Dr. Shim is really excellent.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Penny Broda on 2014-04-03

Dr Shim is great.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Rosaria Garofalo on 2014-04-02

Always a pleasant experience.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kenneth Kelley on 2014-03-29

Awesome, I highly recommend Dr. Shim and her staff. I have been a patient for several years and wouldn't want to go any where else.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by James Lieske on 2014-03-27

Fast and courteous service. I love my new glasses.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-03-26

A very person and professional experience. Highly recommended.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Paul Branch on 2014-03-26

Excellent, a true Professional. Could not have been a better experience.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-03-11

Excellet

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2014-03-08

Dr. Shim gives a very thorough exam. I was very impressed how much time she spent explaining the entire procedure. I would highly recommend.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Katrina Thompson on 2014-03-06

Dr. Shim and her staff are amazing! They're extremely friendly, helpful and they always remember my name and face (even though I'm only there once a year)! I have referred some friends and family member and will continue to do so. I wouldn't go anywhere else.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary A Hague on 2014-02-28

A very professional practice and service was all anyone could want.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-02-28

Doctor and staff were prompt and thorough.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Alexandre Destin on 2014-02-23

This was my first time at this office and I can honestly say that I am at a lost for words to express how amazing it was. My son has an understanding issue therefore one can imagine how difficult it can be for a doctor however Dr Shim did her best to help him she used different methods/ instruments to get an accurate reading on his diagnose . I will definitely without a doubt return to her . Everybody , the receptionist , the nurse in the waiting room , the one who helps you with your classes , they are ALL GREAT

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Alex Palazzolo on 2014-02-20

Dr. Shim is extremely thorough and caring. My child had great success improving his vision problems under her care and at-home exercises. Highly recommended! Great staff, too!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Tanya Gerfers on 2014-02-20

Dr. Shim and staff are always a pleasure. I highly recommend her practice!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Dominick Cornelius on 2014-02-15

I was very happy with our experience! Dr. Shim took her time with my son and made me feel so much better about his condition. I did not feel rushed and her staff was wonderful as well, everyone was very friendly! Thank you

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Yolanda King on 2014-02-15

The service was great and the staff was excellent. I think her name is Mary , the lady that was helping me choose a pair of glasses, she was very patient and helpful. Also., as always Dr. Shim was excellent. Thank you

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Mulligan on 2014-02-14

I have been going to Dr. Shim for many years and she always does an awesome job.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Alexandra Richards on 2014-02-12

Everyone is wonderful and very helpful.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Susana Fuentealba on 2014-02-11

As always, very professional and kind environment. All I need for my eyes examinations are in this facility. I have no intentions to go anywhere else.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Michelle Sadowski on 2014-02-01

Contact Lens Follow-Up: As always, Dr. Shim and her team were top-notch!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Michelle Sadowski on 2014-01-22

Dr. Shim is phenomenal. She is very knowledgeable and personable, which most doctors do not have the combination of both. I would recommend Dr. Shim and her team to anyone!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Annette Corritori on 2014-01-21

Dr. Shim and her staff were very helpful and friendly. My experience with them was a positive one.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Tracy Larosa on 2014-01-19

Very professional & caring doctor & staff.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Elice Holden on 2014-01-19

Dr.Shim is great and the glasses are fab.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Louisa Dalberri on 2013-12-25

It is always a pleasant experience going to Visual Eyes of the Palm Beaches. Everyone is professional, courteous and co-operative understanding your needs. There is no pressure Everything is easy to understand with Dr. Shim.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Wendy Alexandris on 2013-12-09

The staff is always pleasant and Dr Shim is a wonderful person and doctor....she really cares and it shows~

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Marisol Pellam on 2013-12-07

Dr. Shim and her staff are always very professional, compassionate and caring.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Robert Kelly on 2013-12-06

Very friendly staff and the doctor took her time with my special needs. It was a very positive experience.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Louisa Dalberri on 2013-12-05

Always a pleasurable experience with Dr. Shim and staff. Friendly, professional, courteous and knowledgeable. I would highly recommend VisualEyes of the Palm Beaches for all ages.

NPS:

| | | | | | | | | | | |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-12-05

Very thorough check up; no stone left unturned.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2013-11-27

Was out pretty quickly.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Juan Gonzalez-Mogollon on 2013-11-23

Dr. Shim is very professional and kind as well as the rest of the team. It was an excellent Service

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Brenda Heathcote-Storey on 2013-11-22

Thank you, Dr. Shim and Staff. It's always a pleasure going to your office. And after my single lens contact fitting, from wearing multi-focals for almost 2 years, I can see perfectly! I love my new single lenses!!! Thank you, Dr. Shim!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Robert Lenczycki on 2013-11-16

Dr. Shim and her staff are relaxed, happy, and demonstrate the right balance between professionalism and personal engagement with the patient. I've never felt uncomfortable in their care and recommend their office to everyone.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-11-15

As always, the staff and services provided were excellent. Will continue coming back!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-11-15

Dr. Shim is the best! Always excellent service, friendly and very helpful staff.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-11-13

The doctor and staff helped me with my children's exams. The exams were thorough and delivered in a cheerful nature.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jilan Xing on 2013-11-13

They are very nice, and comfortable.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-11-12

First class service in what is probably the cleanest Dr.'s office in Palm Beach County. If you live in Northern PBC, this is the office to trust your vision health with.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Bradley Sullivan on 2013-11-05

The vision health services my family and I receive are outstanding. The knowledgeable, friendly staff takes the time to not only do thorough examinations, but explain the purpose and process of each procedure to establish expectations-- thus ease anxiety. Our appointments were on-schedule and there was very little wait time between the various examinations conducted by the different members of the staff and the hand-off of information was seamless. This team has their act together. The staff provided up-front explanation of insurance coverage for their examination and diagnostic services as well as for the on-site corrective eyewear service. Don't hesitate to schedule an appointment here.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Christopher Kasim on 2013-11-01

Wonderful experience!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Janice Balma on 2013-10-31

Dr. Shim's staff is friendly, helpful, knowledgeable and extremely professional. They make the clients feel like a member of the family. Dr. Shim provides enough time to amazingly assess your vision concerns. We have great faith in her skills and are so grateful to have her as our "eye doctor"! M. & J. Balma

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Janice Balma on 2013-10-31

Dr. Shim's staff is friendly, knowledgeable and very professional. You are treated like a member of their family. It is refreshing to be given all the time it takes to assess your visual concerns by Dr. Shim who is personable and highly skilled. We have great faith in her wisdom. We are so very grateful to have found her! Many Thanks, J. Balma

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Michele Willetts on 2013-10-28

Great experience. Dr Shim is excellent.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2013-10-25

It was good. Took a little extra time, but that's good in some ways more thorough

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Douglas Boody on 2013-10-24

Very nice and very knowledgeable staff . Dr. Shim is very , very knowledgeable and makes you feel at home .

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anthony Amaral on 2013-10-22

Very knowledgeable and patient with my 90 year old grandfather. Dr. took time to get proper images of his eyes and explain her concerns with his vision in simple terms for us to understand.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-10-20

Dr. Shim is very good. She takes her time to explain things. She is also terrific with my son.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-10-17

Dr. Shim's staff are always pleasant and knowledgeable about questions I may have. I appreciate being reminded of my appointment times, via text and e-mail, as they are the most common means of contact these days. It is nice to see Dr. Shim each year and catch up on our families as well!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by James Lieske on 2013-10-17

I am very happy that I went to you guys instead of a chain.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Dawn Mcguire on 2013-10-16

Great as usual!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Susan Sisson on 2013-10-08

Dr. Shim and her staff are very pleasant. Dr. Shim takes her time with you and is a good listener.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Thomas Sickles on 2013-10-02

Enjoyable visit, pleasant personnel. just had to pick up contacts.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2013-09-26

Dr. Shim is amazing. I took my two kids to her and she was wonderful with them!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by William Owens on 2013-09-19

Great service, hometown family feeling!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-09-19

When I experienced a medical issue, the staff of Visual Eyes got me scheduled right away. Dr. Shim was thorough in her exam and took the time to share with me what she was seeing. They were even flexible with my financial needs. Overall, an excellent experience.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Christopher Link on 2013-09-16

Dr. Shim is the best! She really cares about her patients.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2013-09-16

Dr Shim is always so welcoming and genuinely cares for her patients. She took a lot of time with my son and was patient with my many many questions. Mary is always so lovely and kind ad Miss Nicole does great vision therapy! Couldn't be happier!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Quovadis Daniels on 2013-09-07

On 9-6-13 I called the office due to my left eye feeling like sand was in it. I was fit into schedule right away and seen by dr shim. She even gave me her cell number in case of emergency. That made me feel at ease!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-08-27

Always wait way to long for my appointment time.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kathleen Bischoff on 2013-08-25

Friendly and helpful staff. Dr. Shim is very thorough and knowledgable.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Linda Hamilton on 2013-08-24

Everyone was super. Just wish that it didn't cost so much so I could visit more often. But very happy. Thanks

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2013-08-23

Excellent care! Courteous and friendly staff.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gardner Williams on 2013-08-23

Excellent care and service! Dr. Shim is very personable and is easy to talk to about eye health.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-08-20

Loved our visit! You all have a wonderful staff; everyone is so welcoming, kind and helpful. Dr. Shim is amazing! My kids enjoy going to see her and look forward to their eye exams. She is very informative, takes her time with you and makes you feel as if you are her top patient every time. We really do have a wonderful experience every time and are quick to recommend Dr. Shim and Visual Eyes of the Palm Beaches to everyone!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2013-08-16

Dr shim is one of the most caring and competent eye doctors I have ever been to. I have had several eye issues lately and her follow-up and care has been amazing. I have been recommending her to everyone I know!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Joyce Alexander on 2013-08-11

I highly recommend Visual Eyes and Dr. Shim. I am very happy I chose her for my eye exam and will keep her as my optometrist.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Karen Bodwell on 2013-08-09

Great Doctor! Helpful and professional staff!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Megan Dwyer on 2013-08-09

As always, a wonderful and professional visit with Dr. Shim. She was able to evaluate school needs to help with academic success in the classroom. She is a great part of the team in the health care plan for my girls. She has helped my family for more than 10 years. Dr. Shim has been with us from kindergarten to high school. I wouldn't have anyone else.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-08-08

On my way home from our appointment (having taken my 2 girls), my first call was to a friend (with 2 children) for the purpose of recommending Dr. Shim. Great appointment, thorough, informative, approachable, on-time and not rushed. M. Mason

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Edwin Arias on 2013-08-08

Dr. Shim is always professional and pleasant. Always listens and explains thoroughly if you don't understand something.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary Griffith-Dean on 2013-08-08

Excellent!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Derek Grear on 2013-08-06

Everyone was knowledgeable and kind. We had a great visit. Thank you

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-08-05

everyone is very nice and professional

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Megan Kelly on 2013-08-02

Great service! If there are any issues they are resolved promptly. Without a doubt, I would recommend them. Selection of frames are very good. But like all other stores, they could always use more.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Carl Hochheiser on 2013-07-31

I was interested in prescription sport sunglasses. VisualEyes had one of the broadest selections that I have seen. I was able to try a broad range of glasses to find the best fit. The staff reviewed the options that I was interested in, which were all doable. Dr. Shim, along with performing a thorough eye exam, assisted me with the various options available for sport sunglasses. She carefully explained the pros & cons. This was extremely helpful. I made a decision and just received the sunglasses. They were everything I had hoped for, in terms of clarity, fit, lightness etc. Overall... they did a great job.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Carlin Rykse on 2013-07-31

Everyone was awesome an accomodating! Made me feel like family;) Thank you for taking care of me! Carlin

NPS: N/A

★★★★★ by Denise Buban on 2013-07-30

I always have a great experience here. I appreciate all the help and prompt service. Thanks.....Denise

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Debra Gelnett on 2013-07-27

From the moment you walk in the door, to the counter help, to the people that do testing before you see the doctor, to the doctor and finally the girl who fits you for glasses....this business, the docor and her staff are excellent. I recommend their office to anyone in need of eye care. It is truly a pleasure to visit their office!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Marcia Pendl on 2013-07-25

I have been a patient of Dr. Shim's for over 5 years and I highly recommend her and her staff. They are very professional, courteous, and all around excellent!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2013-07-25

Dr. Shim is the best!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Robert Kelly on 2013-07-23

Very quick, professional and accommodating. Personable staff and doctors.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Susan Hetzel on 2013-07-18

I always have a wonderful experience when visiting Dr. Shim and her staff.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Roger Poppen on 2013-07-18

Eye exam was very thorough. Dr. Shim is the best ever. Staff are knowledgeable and courteous. There was a problem with the supplier and I had to go back 3 times to get correct lenses.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Maria AguirreSaravia on 2013-07-10

great place for kids! i meant a 5 star before

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Maria AguirreSaravia on 2013-07-10

Highly recommended. Excellent with kids

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Maria AguirreSaravia on 2013-07-10

Very good place. Excellent for kids. Highly recommended.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-07-01

I would recommend VisualEyes to anyone.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Daniel Bussek on 2013-06-29

Great team and doctor amazing!!

NPS: N/A

★★★★★ by Anon on 2013-06-28

friendly, fast, professional, clean and well run office

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Kaitlyn Igo on 2013-06-27

good and prompt service

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Steven Kelly on 2013-06-21

I love the care and attention that Steven receives from Dr. Shim and everyone in the office.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Roger Poppen on 2013-06-19

Most thorough eye exam ever with results explained in an understandable way. Staff are friendly and helpful and Dr. Shim is a gem.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Johnathan Gordon on 2013-06-19

Dr Shim is a consummate professional who exceeds my expectations. The ease of communication, and thoroughness are only two of the many outstanding hallmarks of this practice. This is an up to date office with state of the art equipment that offers a full array of comprehensive services. The practice is well run; staff are genuine, caring and very competent. This is the benchmark for all others to follow.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Nelson Scheerer on 2013-06-13

Always great !

NPS: N/A

★★★★★ by Howard Hughes on 2013-06-12

The service and experience was outstanding.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Juli Urban on 2013-06-12

Very professional! Great experience!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Carmen Albury on 2013-06-10

Always a pleasure to do business with Dr Shimm and her staff. Britney you are a gem!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Samuel Handler on 2013-06-06

Excellent and competent eye check up. Highly recommend.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2013-06-06

As always, a good experience!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-06-06

Many thanks to Ms. Nicole for making vision therapy fun!

NPS: N/A

★★★★★ by Kody Gehring on 2013-06-03

I WAS VERY IMPRESSED WITH DR. SHIM AND ALL THAT SHE IS ABLE TO DO THERE AT HER OFFICE. I APPRECIATED THE EXTRA TIME SHE TOOK WITH MY SON.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by James Sipe on 2013-06-02

very patient freindly. everything being done is fully explained before being performed. results are given promptly. Dr. Shim takes the practical road to treatment, instead of over recommending treatments. very personable.

NPS:

| | | | | | | | | | | |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-05-17

Very well service eye doctor . Very professional and clear to the point. Nice staff and great place to get your eyes treated . Very recommended

NPS: N/A

★★★★★ by Shelley Stoneman on 2013-05-17

Great service, highly recommended!!!!!!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Cynthia Ortega on 2013-05-15

Great service and knowledge.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Thomas Sickles on 2013-05-15

excellent care. no waiting Dr Shim has taken care of my vision requirements for years.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Susan Sisson on 2013-05-15

Dr. Shim and her staff take the time to answer your questions. I received a very thorough eye exam. Her staff is helpful in figuring out your benefits for eye glasses. My husband and I have been going to her office for many years.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Nancy Mattson on 2013-05-14

Very professional doctor and staff. I would definitely recommend the office to anyone.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Wendy Ferguson on 2013-05-07

Wonderful experience. Staff was welcoming, professional and efficient. I have already recommended Dr. Shim to my friends. Thank you.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Veronica Pappas on 2013-05-07

Everyone was helpful and courteous. Wait time not bad :)

NPS: N/A

★★★★★ by Charles Didden on 2013-05-03

They only place I would go for eye care

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-05-01

I have been a patient for many years. Dr. Shim and her staff are very competent, professional and friendly. The office and surroundings are very tasteful and comfortable.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Thomas Horne on 2013-04-25

From Steed, Chrysonthia & Mom: We LOVE Dr. Shim! She is so nice and has such a warm and loving personality! It seems like she really enjoys her profession, which makes us want to continue going back for our eye care!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-04-24

Dr. Shim is absolutely outstanding. You'll be hard pressed to find a more conscientious, thorough, and caring eye doctor anywhere!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Karem Cam on 2013-04-17

Dr Shim and her staff are great... Very cordial professional and very helpful... Thank you for all your services and caring..exceptional!!

NPS: N/A

★★★★★ by Anon on 2013-04-16

Very thorough exam!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Thomas Sale on 2013-04-15

Dr. Shim and her staff were wonderful with my 7month old son. She did a thorough exam and discussed treatment options with me. Very happy with our entire experience!

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Luis Matos on 2013-04-15

Knowledgeable staff, Great doctor!!!!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Howard Wexler on 2013-04-13

Dr. Shim and Sue are the best. You both do an excellent and professional job. You made me feel very confident in the process that I went through getting a new refraction prescription. Your equipment is very modern and up to date and the exam extremely thorough. Thanks for being their, Howard Wexler, M.D.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Marie Monzo on 2013-04-06

The Staff and Dr. all were very pleasant and worked with using my insurance to the max. Dr. Shim explained all facts related to my eyes. I felt at ease completely. I certainly would recommend this facility to everyone.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Thomas Sickles on 2013-04-06

Totally satisfied with my experience at VisualEyes of the Palm Beaches.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Roy Warden on 2013-04-05

LOVE THIS PLACE

NPS: N/A

★★★★★ by Mary Bostic on 2013-04-04

Staff was friendly and professional

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Robert Boross on 2013-03-31

Great job!! Very thorough!! Very nice!!!

NPS: N/A

★★★★★ by Laura Brodeur on 2013-03-28

Great service. It's awesome to see someone stick behind the products and service they provide.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Madison Rees on 2013-03-28

Dr. Shim was very thorough.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Colton Yu on 2013-03-28

Dr. Shim was very passionate and made me feel very comfortable. She put me at ease and made me feel very comfortable.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Frank Baran on 2013-03-27

in my 58 years and 13 states, this is the best optical place period.

NPS:

| | | | | | | | | | | |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Beatriz Stein on 2013-03-08

The doctor and staff are very professional and friendly

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-03-06

Really awesome - from start to finish.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Carlos Silvio on 2013-02-23

Very good service. Felt like i was part of the family there. Very pleasant and accurate diagnostic.

NPS: N/A

★★★★★ by Chris Sheagren on 2013-02-16

Very good experience. Very thorough exam and a very relaxing atmosphere.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Deborah Huggins on 2013-02-09

Dr Shim and her staff are wonderful

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Caren Zisson on 2013-02-07

Best eye Dr. I've ever been to. Dr. Shim is smart, through, has the latest equipment, a super staff, and that rarest of qualities in a Doctor, a great "bedside manner". She is the best! Highest Recommendation from me.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Debbie A on 2013-02-06

My husband and I have been going to Dr Shim for many years and wouldn't have it any other way. She is the best!

NPS: N/A

★★★★★ by Joanne Hallett on 2013-02-05

Very pleased with everyone here. Cannot say enough about Dr Shim. She is excellent! I am overwhelmed and grateful for all that she has done with my vision problems.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-02-01

Thank you Dr. Shim! You were so patient and kind with my boys. My oldest is excited about his glasses!

NPS: N/A

★★★★★ by Paul Branch on 2013-01-30

True Professionals, a wonderful experience. Includes all departments including new glasses.

NPS:

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-01-26

Appointment was great, we were seen right on time, no waiting. Office was comfortable and staff were helpful. Dr. Shim was wonderful. Would highly recommend.

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Debra Fell on 2013-01-23

Love this office. Dr. Shim is the best!

NPS:

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-01-18

First time visitI found the staff to be friendly,professional and helpful.

NPS: N/A

★★★★★ by Anon on 2013-01-18

Excellent prompt, customer service and knowledgeable staff

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Katrina Thompson on 2013-01-18

Dr. Shim is amazing and her staff is extremely friendly. What I like most is that the whole staff is great at getting you into a pair of glasses that fit, feel comfortable, and work best for my eyes and not just allowing me to go for what looks the best. Everyone is very friendly, helpful, informative, and easy to talk to. I MOST HIGHLY reccomend Dr. Shim, I wouldn't go anywhere else.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Rickey Rockwell on 2013-01-16

You just cannot get any better then Debra Ann Shim as a Optometric Physician! She is just the Greatest! And Suzie her Optometrist is also Great! Both of them go out of their way to help you!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Anon on 2013-01-13

Dr. Shim is wonderful! She takes the time to explain your questions. Her office staff is very helpful and pleasant.

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Sean Cronin on 2013-01-10

Pleasant and efficient. I felt the entire staff was confident and competent. I really liked the way Nancy in the office reminded me via text of my appointment time, and I was able to confirm my appointment via text as well. Most importantly, Dr. Shim's eye exam was the most thorough I'd ever experienced. She patiently answered all my questions in a way I could understand and I liked that. The technician, Susie, who did the eyeglass fitting also took plenty of time to measure and check and recheck things to make sure the glasses I picked would suit my eyes and not just my taste. I never felt rushed along or that I was being "sold" eyeglasses or features, but patiently treated as a person as well as a patient. That's very rare these days. Sean

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Aiden Dietrick on 2012-12-29

It was a great experience! The entire office was helpful and friendly. Dr. Shim was very thorough and knowledgeable. I did not receive the email with my daughter's pictures. Could you please resend to kcdietrick@gmail.com? Thankyou!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lynn Paige on 2012-12-14

The exam was very good and I think Dr. Shim is the best. It seem like there would be improvements and invoations in contact all of the time. When my color lenses did not come in my new perscription I was told they don't make it. It seems like there are other companies available who do and it would be nice to have more options if they exist. New colors, new trends in dailys - just an idea. Thank you

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by David Hallett on 2012-12-14

Debra A Shim is the best - gives me total confidence in my eye care!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by David Bencze on 2012-12-05

Dr Shim was exceptional- very through, clear and concise. Professional beginning to end. Was disappointed with support staff- not focused on me and my needs. Distracted with their own agenda. After make the appointment, I received 3 follow-up e-mails and 3 phone calls- Wow, what does it take? Upon arrive the usual patient information was requested; some of which had already been provided. During the visit information was requested multiple times and none relevent information required- really? Finally, had to return a second time as not all the measurement required for the glasses were obtained during the initial visit. Still will need to go back when the glasses arrive. Checked out the glasses ordered on-line when I got home; they were available at a big discount to what I paid. Summary: Dr = acceptional, staff = unfocused and not customer oriented, hardware = very pricy!

NPS: N/A

★★★★★ by Herrick VanWaveren on 2012-12-04

we love the brilliance and insights of Dr. Shim for my son who has complicated vision. the staff is always pleasant and intelligent. I feel fortunate to have found them!

NPS:

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

★★★★★ by Marco Gallo on 2012-11-15

Dr Shim and her entire team at Visual Eyes are top notch in every way. Most doctors rush you through the process just to get to the next patient and are very detached from their patients. However, Dr Shim takes all the time necessary to provide the very best eye care I have seen. I highly recommend her and her team of caring professionals...

NPS: N/A

★★★★★ by Nancy Johnson on 2012-11-13

Excellent as always!. Timely. Attentive. Knowledgable. All one could ask for. As always. SJ

NPS: N/A

★★★★★ by Anon on 2012-11-07

VisualEyes of the Palm Beaches offered a very friendly and supportive staff, a large selection of frames and the newest technology. I highly recommend VisualEyes for any and all Optometry needs.

NPS: N/A

★★★★★ by Jilan Xing on 2012-11-02

As a foreign, I am very satisfaction for your service. When I can not understand the meanings, you can explain very patiently and let me know easily. I am very happy in your office.

NPS: N/A

★★★★★ by Laura Brodeur on 2012-10-26

Courteous, friendly and very professional staff. Always a pleasure to come in for a visit, never feel like I'm just a number but a real live person.... I have total confidence in getting my eye exams with Dr. Shim, she is very thorough and most important to me...very HONEST when it comes to her recommendations on what type of corrective plan you need for your eyesight.

NPS: N/A

★★★★★ by Mitchell Stecker on 2012-10-18

As a previous client I was once again very happy and satisfied with my visit.

NPS: N/A

★★★★★ by Sarah Mahlum on 2012-10-16

All the staff was great, i felt very welcome. i received a thorough eye exam, Dr. Shim is great

NPS: N/A

★★★★★ by Shawn Gelnett on 2012-10-10

Very pleasant and relaxed atmosphere. Dr. Shim and her staff are professional yet very down-to-earth. Every process is very well explained.

NPS: N/A

★★★★★ by Pam Constantakos on 2012-10-04

I have had several appointments for myself and my children. Each time was professional, friendly and prompt. Dr. Shim is always pleasant and very personable. She is very thorough with the eye exam, always explaining the tests she is performing. And the office has state of the art equipment. I would recommend dr. Shim to friends and family.

NPS: N/A

★★★★★ by Sarah Mahlum on 2012-10-03

Staff was helpful and nice. Very little wait to see dr.

NPS: N/A

★★★★★ by Riley Raymond on 2012-09-13

Great doctor ... great office ... great experience

NPS: N/A

★★★★★ by Lori Bacigalup on 2012-09-08

My visit was a pleasant experience, the doctor was very thorough and paid special attention to my problems.

NPS: N/A

★★★★★ by Anon on 2012-08-30

I am a patient of Dr Shim and I find her to be very professional and caring. She always takes the time needed to address my concerns and the staff is very nice also.

NPS: N/A

★★★★★ by Linda Green on 2012-08-24

Office staff friendly did not have to wait too long for appointment

NPS: N/A

★★★★★ by Debra Fell on 2012-08-22

Thought the staff was friendly and helpful! Loved Dr. Shim ... Professional but fun!

NPS: N/A

★★★★★ by Susan Marsh on 2012-08-17

Loved Debra and her friendly staff!

NPS: N/A

★★★★★ by Anon on 2012-08-14

It's always a pleasure to visit Dr. Shim's office.

NPS: N/A

★★★★★ by Michael O'Hara on 2012-08-03

I had a great visit with Dr. Shim. Thank you to her and her staff.

NPS: N/A

★★★★★ by Anon on 2012-07-31

I brought my daughter in to be tested for possible visual therapy. Dr. Shim was excellent in her explanations and very thorough in her diagnosis. She worked well with my daughter. Now, we are considering switching our other 5 children to her for their total eye care! Thank you, Dr. Shim!

NPS: N/A

★★★★★ by Denise Digiovanni-Segal on 2012-07-19

Dr Shim and her staff are amazing. Professional and friendly. They have all of the latest technology to make sure that your eyes are healthy. They also have a wide variety of stylish glasses and an optician in the office

NPS: N/A

★★★★★ by Anon on 2012-07-19

Office is pleasant Personal is excellent Exam was conducted professionally and with good attitude.

NPS: N/A

★★★★★ by Courtney Morris on 2012-07-18

Great service as usual, and wonderful staff.

NPS: N/A

★★★★★ by Kelly Shaw on 2012-07-17

Every member of the team was involved in helping me solve problems and have a great experience. They all really cared about me!

NPS: N/A

★★★★★ by Lucy Dwyer on 2012-07-13

Thank you for all you do for our family. You continue to be absolutely the best. Have a wonderful year!

NPS: N/A

★★★★★ by Anon on 2012-07-10

I brought my son, 11, in for an eye exam. Dr. Shim and her staff went out of their way to make sure that he understood what was happening as well as being patient with him when he was trying to choose between, "1 or 2, 3 or 4" thank you, see you next year for his next yearly!

NPS: N/A

★★★★★ by Eric Wanner on 2012-07-07

Dr. Shim was very thorough with her evaluation. She did a great job at finding out the correct contact lens for my eyes and helping my dry eyes. She is very nice and listens well. I did not feel rushed at all with her. I highly recommend her as an Optometrist!

NPS: N/A

★★★★★ by Margaret Bookal on 2012-07-06

excellent professional service and a caring attitude by all members of the office. Dr. Shim is an excellent Caring and Dedicated Doctor. I travel from Boynton Beach to Jupiter for my eye health and I am thankful that I did. Dr. Shim found a problem that we are working on, macular degeneration. I believe that if I had gone anywhere else this might not have been found this early. I trust Dr. Shim and I will travel from Tampa to Jupiter for my check ups Margaret Bookal.

NPS: N/A

★★★★★ by Julie Hayden on 2012-07-04

I received excellent care from Dr. Shim. She diagnosed my daughter with astigmatism that all other previous eye doctors had missed. She also caught my potential eye problem in the very early stage. The only negative I would say is that one female staffer was berating the optician in a most unprofessional manner in front of the customers.

NPS: N/A

★★★★★ by Kaya Arena on 2012-06-10

My daughter and I felt so comfortable and welcomed by Dr. Shim, Sarah and the rest of the office staff. Thank you

NPS: N/A

★★★★★ by Lori Papa on 2012-06-01

Everything was perfect as usual! Your staff is very accommodating , pleasant and helpful. I love the fact that you actually get in at your scheduled time, your not left waiting for an hour to be seen by a doctor. Keep up the great work, that's why I love coming there ! ;) Lori Papa

NPS: N/A

★★★★★ by Anon on 2012-05-30

As always, a great visit. Nice selection of glasses. And good help from a friendly staff.

NPS: N/A

★★★★★ by Jordan Campbell on 2012-05-25

Dr Shim is a wonderful doctor. I will refer other to her.

NPS: N/A

★★★★★ by Anon on 2012-05-25

Personal. Professional. Clean office. Quick appointment time.. Latest technology. Helpful staff. Finally a medical appointment I don't mind going to. The only negative i could say is sometimes the parking lot gets very congested because of the favorite restaurants in the plaza.

NPS: N/A

★★★★★ by Mandy Rydolm on 2012-05-21

Dr. Shim's office is the best! My glass are perfect!

NPS: N/A

★★★★★ by Roger Poppen on 2012-05-18

Most comprehensive eye exam I've ever had. Dr. Shim provided thorough explanation. All staff were friendly and competent. Got an appointment easily and had no wait. I recommend them highly.

NPS: N/A

★★★★★ by Vicki Adams on 2012-05-09

I have been a patient of Dr. Shim for years, and she is a real pro. She explains things clearly, and is easy to talk to. I like the fact that appointments are kept in a timely manner...never a long wait.

NPS: N/A

★★★★★ by Robert Lenczycki on 2012-04-27

I have been seeing Dr. Shim for several years, and have never had a better optometrist. She and her staff are professionals who can make people of any age feel comfortable in their care.

NPS: N/A

★★★★★ by Anon on 2012-04-19

Dr. Shim is terrific...very personable and caring and explains everything that's going on in terms that you understand! Not an alarmist but very thorough!

NPS: N/A

★★★★★ by Yannick Even on 2012-04-05

efficient, charming, on time, always updating their material and new technology.

NPS: N/A

★★★★★ by Anon on 2012-04-04

I felt very comfortable with Dr. Shim and her staff. They were very patient and answered all of my questions. My appointment started on time and I never felt rushed through it. Highly recommend.

NPS: N/A

★★★★★ by Anon on 2012-04-04

I was referred to Dr. Shim by another outstanding doctor in our community with a eye condition that had stumped other doctors for years. She quickly and expertly diagnosed the problem, and immediately started me on the road to recovery. Her friendly and relaxed demeanor made what should have been a long and demanding 2 hours into a pleasurable afternoon. I cannot recommend Dr. Shim more highly.

NPS: N/A

★★★★★ by Anon on 2012-03-29

I liked the eye doctor's positive attitude. She made more of a pleasant environment to get my eye's examined. The only complaint is that the glasses cost an ample amount of money and they did an eye exam for me which turned out to be a total of 49 dollars for the exam.

NPS: N/A

★★★★★ by Judith Sexton on 2012-03-28

Everyone was courteous, very thoughtful and thorough. It was the best eye exam I have ever had. Referrals will certainly be coming your way.

NPS: N/A

★★★★★ by Christina Birch on 2012-03-24

Excellent and thorough service and follow-up exam for a patient who is very difficult to examine. Additionally, I was very happy to find a doctor like Debra Shim whose office readily stands by their warranty claim for eye-glass frames and whose staff is service and patient oriented. Thank you so much. Kindly, (mother)

NPS: N/A
